Attachments
Under Separate Cover

Ordinary Meeting

Tuesday, 21 February 2023

Table of Contents

OPERATIONAL PLAN 2022-2023
QUARTER TWO PROGRESS REPORT
1 OCTOBER - 31 DECEMBER 2022

CONTENTS

Executive Summary

This report has been prepared to demonstrate the progress made towards the achievement of the key activities identified in the annual Operational Plan 2022-2023 that contribute to the delivery of the five year Corporate Plan *(Scenic Rim 2026)*, as required by Section 175 of the *Local Government Regulations 2012.*

Due to the impacts of natural disasters, COVID-19 and other factors, a number of activities which had been planned for 2021-2022 were not completed by 30 June 2022 and extensions of time were approved by Council, for continued delivery in 2022-2023. The report provides an update of progress against those activities, based on the extensions approved by Council.

Significant progress has been made against the Operational Plan 2022-2023 during the period 1 October 2022 to 31 December 2022 (Quarter Two). Although Council continues to manage the impacts of COVID-19, and the impacts of natural disasters in recent years, our focus remains firmly on delivering the long-term community vision and the key outcomes set out in the Corporate Plan *Scenic Rim 2026* through the delivery of the activities set out in the *Operational Plan 2022-2023*.

The table below shows an overall summary of the status of the Operational Plan 2022-2023 implementation as at 31 December 2022.

		COMPLETED	ON TRACK	MONITOR	REQUIRES ATTENTION	CANCELLED / POSTPONED	TOTAL
	Spectacular Scenery and Healthy Environment		18				18
	Sustainable and Prosperous Economy	1	12	7			20
	Open and Responsive Government	1	10	6			17
	Relaxed Living and Rural Lifestyle		8	4			12
	Vibrant and Active Towns and Villages		10	3			13
	Accessible and Serviced Region	1	26	5	1		33
	Healthy, Engaged and Resourceful Communities		12		2		14
		3	**96**	**25**	**3**	**0**	**127**

Throughout the report, each activity has been assigned a status. *On track* means the work is progressing as planned. *Requires attention* means there is a need for a change to the original plan as adopted in the Operational Plan. For example, an extension of time is needed. *Monitor* means that there has been some issue with the delivery of the planned activity, such as a delay, and although no action is required at this time, Council is made aware that action may be required in the next reporting period.

Spectacular Scenery and Healthy Environment

- At its Ordinary Meeting in October 2022, Council approved the allocation of more than $156,380 for 51 projects by community groups and individual landowners that will help to preserve and enhance the Scenic Rim's natural environment.
- Get Ready Queensland Week, which ran from 10 to 16 October 2022, encouraged residents to prepare a 'what if' plan for extreme weather conditions which may again impact the region, and promoted utilising the Disaster Dashboard as a single source of information.

Sustainable and Prosperous Economy

- Council won a Silver Award at the Queensland Tourism Awards – in the Excellence in Food Tourism category.
- A highly successful Business Breakfast was attended by 120 business people and featured new CEO David Keenan as the guest speaker.
- Council supported the staging of a new event for the region, the Yonder festival, which brought in over $273,000 to the region's economy
- Through accessing grant funding, Council supported the staging of the Queensland Rowing Grade Championships at Lake Wyaralong, which brought in around $197,000 to the region's economy and demonstrated the capability of the site which is due to host the rowing events at the 2032 Olympics.
- Stakeholder engagement commenced for an improved Eat Local Week festival in 2023.
- Scenic Rim business Plasvacc won a Premier of Queensland's Export Award in the Small Business category.

Open and Responsive Government

- The Annual Report 2021-2022 was adopted by Council and published on Council's website in line with legislative requirements.

Relaxed Living and Rural Lifestyle

- Scenic Rim Growth Management Strategy 2041 was adopted.

Vibrant and Active Towns and Villages

- Members of the Scenic Rim community, business operators and visitors to the region were invited to help shape planning for Tamborine Mountain's Gallery Walk by providing their feedback on concept plans for the popular precinct. Community consultation undertaken in Quarter Two marked another step towards the development of a business case for a pedestrian boulevard.

Accessible and Serviced Region

- During Quarter Two, a competition was launched which challenged young people in the region to think about new ways to reduce and reuse waste.
- Council promoted National Recycling Week, with the theme 'it isn't waste until it is wasted'.
- Significant upgrades to Lake Moogerah Caravan Park were completed in Quarter Two.

Healthy, Engaged and Resourceful Communities

- In October 2022, Council approved the allocation of the first round of major and minor grants to local organisations, following a 35% increase in funding for the Community Grants Program in 2022-2023. The program is an investment in grassroots community and not-for-profit groups, as well as sporting and recreational organisations. Forty-one local organisations shared over $236,400 in grants for projects which add value to communities across the region.

- After winning the Programs and Activities Award at the 2022 Australian Sport, Recreation and Play Innovation Awards in Melbourne in July 2022, Council celebrated another win for the EmpowHER hiking program in October 2022, winning the Government Achievement Award in the Outdoors Queensland Awards.

Operational Plan 2021-2022 - Activities Carried Forward

As reported in Council's Quarter Four Operational Plan 2021-2022 Progress Report, a number of activities were unable to be completed by the end of 2021-2022 as planned. Therefore, extensions were approved for a number of activities. The following table provides details of the 2021-2022 activities which were incomplete at 30 September 2022 and are not already included in the Operational Plan 2022-2023. The table provides details of the carried forward activities, the extension date which enabled them to be carried across to the new financial year, and, where relevant, a new approved delivery date based on commentary provided.

	ACTIVITIES	LEAD	APPROVED EXTENSIONS	Q2 STATUS	COMMENTS (BY EXCEPTION)
	Develop the Scenic Rim Climate Change Statement of Intent	Regional Development, Health and Biodiversity	30 September 2022 (approved at Ordinary Meeting 16 August 2022) 30 November 2022 (approved at Ordinary Meeting 22 November 2022)	Completed	
	Review and endorse 2021 Local Disaster Management Plan	Customer, Community and Culture	30 September 2022 (approved at Ordinary Meeting 16 August 2022) 31 December 2022 (approved at Ordinary Meeting 22 November 2022)	Monitor	The final draft of the Local Disaster Management Plan is in preparation for endorsement by the Local Disaster Management Group. The 2023 review is on track with endorsement expected by February 2023.
	Report to Council on economic value derived from tourism.	Regional Prosperity and Communications	31 December 2022 (approved at Ordinary Meeting 16 August 2022)	Monitor	Report closing out the Scenic Rim Tourism Strategy 2017-2021 to be presented at the Ordinary Meeting on 24 January 2023. This report includes the latest data on the economic value of tourism.
	Develop the Scenic Rim Growth Management Strategy including an Implementation Plan and respond to all public submissions.	Regional Development, Health and Biodiversity	30 September 2022 (approved at Ordinary Meeting 16 August 2022) 30 November 2022 (approved at Ordinary Meeting 22 November 2022)	Completed	

	ACTIVITIES	LEAD	APPROVED EXTENSIONS	Q2 STATUS	COMMENTS (BY EXCEPTION)
	Review the Scenic Rim Planning Scheme 2020 to ensure it aligns with community aspirations and legislative requirements.	Regional Development, Health and Biodiversity	31 December 2022 (approved at Ordinary Meeting 16 August 2022)	Monitor	The final draft Major Amendment to the Scenic Rim Planning Scheme (Amendment No.3) was submitted to the Minister for approval in December 2022. The amendment is on track to commence by March 2023.
	Facilitate a review of the Information Services and Technology Strategic Plan to allow update and integration with the Scenic Rim Smart Region Strategy 2022-2032.	Information Services and Technology	30 September 2022 (approved at Ordinary Meeting 16 August 2022) 31 March 2023 (approved at Ordinary Meeting 22 November 2022)	On track	
	Establish an online platform that provides stakeholders with information regarding works on road reserves that may impact the transport network.	Maintenance and Operations	30 June 2023 (approved at Ordinary Meeting 16 August 2022)	On track	
	Complete review of Waste Facilities and Services.	Resources and Sustainability	30 June 2023 (approved at Ordinary Meeting 16 August 2022)	On track	

Spectacular Scenery and Healthy Environment

Statement of Intent

The region's unique natural environment and rural landscapes are preserved and enhanced in partnership with our community.

Recognition, preservation and enhancement of the region's unique environment and natural resources, including its biodiversity.

CONTINUE TO IMPLEMENT ACTIONS CONTAINED WITHIN THE SCENIC RIM REGIONAL COUNCIL BIODIVERSITY STRATEGY 2015-2025.					
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**
Deliver actions identified in the five-year implementation plan (2020-2025).	Regional Development, Health and Biodiversity	1 July 2022	30 June 2023	On track	
Continue to deliver programs aligned with Council's biodiversity vision.	Regional Development, Health and Biodiversity	1 July 2022	30 June 2023	On track	

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Biodiversity across the region is protected.	New properties secured under the Habitat Protection Program.	Target	7	8	8	7	30
		Actual	10	14			
Outcomes are enhanced by productive partnerships and knowledge sharing.	Total value of grant funding allocated to the community.	Target	0	$75,000	$75,000	0	$150,000
		Actual	0	$132,802			
	Number of environmental education events delivered.	Target	2	2	2	2	8
		Actual	4	2			

PARTNER AND COLLABORATE WITH AGENCIES, COMMUNITY GROUPS AND PRIVATE LANDHOLDERS TO PROVIDE A COORDINATED APPROACH TO PROTECTING BIODIVERSITY WITHIN THE REGION.					
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**
Establish project agreements with agencies, community groups or private landholders for the delivery of biodiversity projects.	Regional Development, Health and Biodiversity	1 July 2022	31 December 2022 30 June 2023 (Extended date approved at Ordinary Meeting on 22 November 2022)	On track	
Deliver biodiversity projects in collaboration with agencies, community groups or private landholders.	Regional Development, Health and Biodiversity	1 July 2022	30 June 2023	On track	

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Outcomes are enhanced by productive partnerships and knowledge sharing.	Number of biodiversity projects established in collaboration with agencies, community groups or private landholders.	Target	0	0	1	1	2
		Actual	0	0			
	Value of support secured through biodiversity partnerships.	Target	0	0	0	$100,000	$100,000
		Actual	0	0			

CONTINUE TO DELIVER, IN PARTNERSHIP WITH THE COUNCIL OF MAYORS SOUTH-EAST QUEENSLAND, THE RESILIENT RIVERS PROGRAM.

ACTIVITIES	LEAD	START DATE	END DATE	Q2 STATUS	COMMENTS (BY EXCEPTION)
Deliver actions under the Logan-Albert Catchment Action Plan.	Regional Development, Health and Biodiversity	1 July 2022	30 June 2023	On track	
Deliver actions under the Bremer Catchment Action Plan.	Regional Development, Health and Biodiversity	1 July 2022	30 June 2023	On track	

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Natural environment and rural landscapes are enhanced as a result of planned action	Projects delivered under the Logan-Albert Catchment Action Plan.	Target	2	0	0	0	2
		Actual	2	0			
	Projects delivered under the Bremer Catchment Action Plan.	Target	0	0	2	0	2
		Actual	0	0			

Adaptation to changing climate and weather patterns.

DEVELOP A PROGRAM OF WORK TO FACILITATE CLIMATE ADAPTATION ACROSS THE REGION.					
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**
Develop the Scenic Rim Climate Change Strategy and Implementation Plan.	Regional Development, Health and Biodiversity	1 July 2022	30 June 2023	On track	

INDICATOR FOR SUCCESS	**KPI MILESTONE / KPI**	**TARGET / ACTUAL**	**Q1**	**Q2**	**Q3**	**Q4**	**ANNUAL**
Natural environment and rural landscapes are enhanced as a result of planned actions.	Scenic Rim Climate Change Strategy adopted by Council.	Target	0	0	0	100%	100%
		Actual	0	0			
	Scenic Rim Climate Change Implementation Plan developed.	Target	0	0	0	100%	100%
		Actual	0	0			

INCREASE COMMUNITY AWARENESS OF THE CAUSES AND IMPACTS OF, AND MITIGATION STRATEGIES TO MANAGE, DROUGHT AND NATURAL DISASTERS SUCH AS FIRE AND FLOOD.

ACTIVITIES	LEAD	START DATE	END DATE	Q2 STATUS	COMMENTS (BY EXCEPTION)
Develop or review disaster management plans and procedures as needed by the Local Disaster Management Group.	Customer, Community and Culture	1 July 2022	30 June 2023	On track	Administrative update made to the Scenic Rim Bushfire Management Sub Plan available for viewing on Council's website.
Deliver annual disaster management exercises to increase local coordination capability.	Customer, Community and Culture	1 July 2022	30 June 2023	On track	Two day Disaster Coordination Centre Training held was held on 18 and 19 October 2022. Council participated in Exercise Awash, which was held on 28 October 2022.

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Outcomes are enhanced by productive partnerships and knowledge sharing.	Number of local disaster management plans and procedures developed, reviewed and endorsed by the Local Disaster Management Group.	Target	0	1	1	0	2
		Actual	0	1			
Increased community awareness of drought and natural disaster mitigation enhances resilience.	Number of disaster management exercises and training sessions facilitated for Council and stakeholders who participate in disaster response and recovery activities.	Target	0	1	0	1	2
		Actual	0	2			

INCORPORATE NATURAL DISASTER MITIGATION IN THE DESIGN AND OPERATION OF COUNCIL'S FACILITIES AND ASSETS.					
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**
Design new facilities and assets to current standards and guidelines, incorporating natural disaster mitigation.	Maintenance and Operations	1 July 2022	30 June 2023	On track	All facilities and assets are designed/constructed to current Building Code of Australia.

INDICATOR FOR SUCCESS	**KPI MILESTONE / KPI**	**TARGET / ACTUAL**	**Q1**	**Q2**	**Q3**	**Q4**	**ANNUAL**
Council's assets provide appropriate and sustainable levels of service.	Designs for Council's new or upgraded facilities and assets incorporate natural disaster mitigation.	Target	0%	0%	75%	25%	100%
		Actual	0%	0%			

DESIGN AND DELIVER INITIATIVES TO INCREASE ENVIRONMENTAL SUSTAINABILITY ACROSS COUNCIL'S OPERATIONS.					
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**
Investigate the use of energy efficient infrastructure and processes in the operation of Council's operational facilities.	Maintenance and Operations ~~Biodiversity and Climate Change~~ Regional Development, Health and Biodiversity	1 July 2022	30 June 2023	On track	
Implement energy-smart technology in Council's buildings and community facilities.	Maintenance and Operations ~~Biodiversity and Climate Change~~ Regional Development, Health and Biodiversity	1 July 2022	30 June 2023	On track	Council initiated a process of replacing existing conventional lighting with LED lighting at various facilities throughout the Region. End-of-life air conditioning systems are being replaced with energy efficient systems.

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Council's assets provide appropriate and sustainable levels of service.	Number of LED lights installed in Council buildings and community facilities.	Target	25	25	25	25	100
		Actual	60	0			
	Number of external grants secured to fund implementation of significant energy efficiency projects.	Target	0	0	0	1	1
		Actual	0	0			

ADVOCATE FOR THE EVALUATION OF OPTIONS FOR INCREASING WATER RESILIENCE WITHIN THE REGION.					
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**
Progress Water for Warrill Project advocacy.	Regional Prosperity and Communications	1 July 2022	30 June 2023	On track	In December 2022, the Queensland Government lodged a formal application on behalf of Water for Warrill Ltd, seeking support for the proposal from the Australian Government National Water Grid Authority for funding to prepare a Preliminary Business Case and Options Analysis. Application likely to be considered in the first quarter of 2023, with announcement anticipated in May. No Advisory Group meetings were held during this time, due to waiting for the Queensland Government to submit the application.
Investigate policy options to increase domestic water supply capacity for new dwellings in the region to reduce demand on reticulated water supply.	Regional Development, Health and Biodiversity	1 July 2022	30 June 2023	On track	The Growth Management Strategy adopted by Council December 2022 included recommendations to review water storage requirements.

INDICATOR FOR SUCCESS	**KPI MILESTONE / KPI**	**TARGET / ACTUAL**	**Q1**	**Q2**	**Q3**	**Q4**	**ANNUAL**
Water resilience across the region is increased.	Number of Advisory Group meetings attended in support of the Water for Warrill project.	Target	1	1	1	1	4
		Actual	0	0			
	Recommendations for policy options to increase domestic water supply capacity for new dwellings presented to Council for consideration.	Target	0%	50%	0%	50%	100%
		Actual	N/A	50%			

CONTINUE TO DELIVER ONE MILLION TREES FOR THE SCENIC RIM BY 2025.

ACTIVITIES	LEAD	START DATE	END DATE	Q2 STATUS	COMMENTS (BY EXCEPTION)
Deliver rural trees initiative.	Regional Development, Health and Biodiversity	1 July 2022	30 June 2023	On track	
Deliver community trees initiative.	Regional Development, Health and Biodiversity	1 July 2022	30 June 2023	On track	
Deliver habitat trees initiative.	Regional Development, Health and Biodiversity	1 July 2022	30 June 2023	On track	
Deliver River trees initiative.	Regional Development, Health and Biodiversity	1 July 2022	30 June 2023	On track	

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Natural environment and rural landscapes are enhanced as result of planned actions.	Number of trees planted annually to achieve 'One Million Trees for the Scenic Rim' target by 2025.	Target	22,500	22,500	22,500	22,500	90,000
		Actual	7,284	25,304			

Sustainable and Prosperous Economy

Statement of intent

An enhanced regional brand underpins sustainable economic growth for businesses, strong local employment opportunities and high-performing primary production and tourism industries.

The current and future economic prosperity of the region.

CONTINUE TO IMPLEMENT THE *SCENIC RIM REGIONAL PROSPERITY STRATEGY 2020-2025*.					
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**
Deliver year two actions contained in the Scenic Rim Regional Prosperity Strategy 2020 – 2025.	Regional Prosperity and Communications	1 July 2022	30 June 2023	On track	Ongoing engagement with local businesses, industry groups and government agencies has occurred along with delivery of development programs to ensure continued sustainable economic growth. A business networking breakfast, featuring new CEO David Keenan as a keynote speaker, was held in December attracting 120 attendees.

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Outcomes are enhanced through productive partnerships and knowledge sharing.	Number of businesses engaged annually.	Target	50	50	50	50	200
		Actual	60	142			
	Number of developmental projects/initiatives delivered in collaboration with Chambers of Commerce, Destination Scenic Rim, and other business groups.	Target	1	2	1	1	5
		Actual	7	6			
Investment in the region grows.	Number of concept and pre-lodgement meetings attended by Regional Prosperity team members.	Target	3	2	2	3	10
		Actual	4	4			

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Investment in the region grows.	Event impact and economic impact modelling - number of scenarios modelled.	Target	2	3	2	3	10
		Actual	4	4			
	Number of potential development applicants supported through case management.	Target	2	1	1	2	6
		Actual	2	2			

FACILITATE AND MENTOR CONTINUED DEVELOPMENT AND SUSTAINABILITY OF DIVERSE AND HIGH-PERFORMING LOCAL BUSINESSES, WITH CAPABILITY TO ADAPT AND THRIVE.

ACTIVITIES	LEAD	START DATE	END DATE	Q2 STATUS	COMMENTS (BY EXCEPTION)
Engage with local businesses through visitation schedule, regular program of assistance and refer to opportunities through local, Queensland and Australian Government programs.	Regional Prosperity and Communications	1 July 2022	30 June 2023	On track	Continued to engage with local businesses and provide connection to government support and programs, also promoting support available.
Deliver a region-relevant program of activities as part of Small Business Month.	Regional Prosperity and Communications	1 May ~~2022~~ 2023	31 May 2023	On track	Small Business Month is May 2023 so planning will commence in Quarter Three.
Conduct quarterly meetings of the Scenic Rim Regional Prosperity Leadership Alliance.	Regional Prosperity and Communications	1 July 2022	30 June 2023	Monitor	Due to resourcing constraints the finalisation of membership, limited response to the Expression of Interest, the establishment of the Alliance and scheduling of meetings have not yet progressed. This is expected to occur in Quarter Three.

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Creation of valued employment for local residents are supported.	Number of events delivered as part of Small Business Month.	Target	0	0	0	15	15
		Actual	0	0			
	Number of individuals registered to participate in Small Business Month activities.	Target	0	0	0	100	100
		Actual	0	0			
	Number of quarterly meetings of Scenic Rim Regional Prosperity Leadership Alliance held.	Target	1	1	1	1	4
		Actual	0	0			

SUPPORT THE LOCAL ECONOMY THROUGH THE DEVELOPMENT OF STRATEGIC PARTNERSHIPS AND SUPPLY CHAIN MANAGEMENT.					
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**
Continue to engage local businesses in exploring opportunities for increasing local economic spend.	Regional Prosperity and Communications	1 July 2022	30 June 2023	On track	Council's local spend was approximately $7.5 million, equating to 34% of overall spend in this reporting period.
Progress and promote the Shop Scenic Rim fixed loop gift card program.	Regional Prosperity and Communications	1 July 2022	30 June 2023	Monitor	The lead up to Christmas delivered an injection of gift cards in the community as employee gifts and local prize draws, with additional materials provided to ensure recipient of the gift cards were aware of range of stores at which the cards could be redeemed. Increased promotion via social media marketing has also increased awareness of the program.
					Focus this quarter was to ensure an increase in redemptions given value of unredeemed funds, rather than additional businesses participating in program.
					This quarter, a total of 178 cards have been purchased, with a total load value of $13,081, with 38 redemptions equating to a value of $2,743, a significant increase from previous quarter when12 cards were loaded with a total value of $1,284 and only 10 redemptions, totalling $234. This constitutes over 1000% improvement in every indicator.
Develop Council's Inventory Procurement Plan to highlight the annual inventory procurement and opportunities for local suppliers.	Council Sustainability	1 July 2022	30 June 2023	On track	

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Council continues to focus on 'buying local'.	Percentage of Council's materials and services expenses purchased from local suppliers.	Target	35%	35%	35%	35%	35%
		Actual	23%	34%			

SUPPORT THE LOCAL ECONOMY THROUGH THE DEVELOPMENT OF STRATEGIC PARTNERSHIPS AND SUPPLY CHAIN MANAGEMENT.							
INDICATOR FOR SUCCESS	**KPI MILESTONE / KPI**	**TARGET / ACTUAL**	**Q1**	**Q2**	**Q3**	**Q4**	**ANNUAL**
	Number of local businesses participating in Shop Scenic Rim program.	Target	65	50	15	20	150
		Actual	68	6			
	Value of Shop Scenic Rim gift cards redeemed in participating businesses.	Target	$2,500	$5,000	$5,000	$2,500	$35,000 $15,000 (Amended target approved at Ordinary Meeting on 22 November 2022)
		Actual	$234	$2,743			
	Value loaded on Shop Scenic Rim gift cards.	Target	$2,500	$12,500	$5000	$5,000	$25,000
		Actual	$1,284	$13,081			

An industry footprint that aligns to aspirations of the region and facilitates an evolving economy.

FACILITATE THE RETENTION, EXPANSION, AND ATTRACTION OF INDUSTRIAL BUSINESSES, CONTINGENT ON MARKET DEMAND.					
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**
Develop a suite of investment attraction marketing materials and tactics, targeted at potential investors.	Regional Prosperity and Communications	1 July 2022	30 June 2023	On track	Lucid Economics have been engaged to co-deliver the Scenic Rim Investment Attraction project. These materials will be developed as part of this program.
Continue to facilitate Scenic Rim Strategic Coordination Group meetings (with Office of the Coordinator-General, Department of State Development, Infrastructure, Local Government and Planning, Department of Transport and Main Roads and other relevant agencies), actions and outcomes.	Regional Prosperity and Communications	1 July 2022	30 June 2023	On track	These meetings are proving exceptionally valuable at identifying and resolving issues, and progressing a strategic agenda

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Investment in the region grows.	Number of engagements with medium-to-large industrial businesses to support retention, expansion, or attraction to the region.	Target	1	1	1	1	4
		Actual	2	1			
	Number of Scenic Rim Strategic Co-ordination Group meetings held.	Target	1	1	1	1	4
		Actual	1	1			

CHAMPION THE BROMELTON STATE DEVELOPMENT AREA (SDA) PARTNERSHIP.					
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**
Ensure efficient delivery of the grant-funded Scenic Rim Inland Rail Interface Improvement project (subject to it passing 'gate' hurdles as determined by funding body).	Regional Prosperity and Communications	1 July 2022	30 June 2023	Completed	On September 2002, Council received formal notification from Department of Infrastructure, Transport, Regional Development, Communications and the Arts, that Council submissions under the program did not progress through Gate 2A, as, after further exploration, it was assessed that the options proposed fell outside the scope of the project plan.
Include comprehensive information for Bromelton State Development Area (SDA) opportunity in broader investment attraction material and marketing.	Regional Prosperity and Communications	1 July 2022	30 June 2023	On track	Bromelton SDA information is to be incorporated as part of the content being developed as part of the Scenic Rim Investment Attraction project.

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Outcomes are enhanced through productive partnerships and knowledge sharing.	Investment attraction collateral for Bromelton produced (in conjunction with Department of State Development, Infrastructure, Local Government and Planning) and disseminated through hard copy channels and online.	Target	10%	30%	35%	25%	100%
		Actual	10%	20%			

ADVOCATE FOR AGRICULTURE-BASED FUTURE INDUSTRY OPPORTUNITIES.

ACTIVITIES	LEAD	START DATE	END DATE	Q2 STATUS	COMMENTS (BY EXCEPTION)
Work with agri-sector to facilitate growth and capitalise on opportunities in agri-business and agri-tourism.	Regional Prosperity and Communications	1 July 2022	30 June 2023	Monitor	Due to resourcing constraints, year one actions in the adopted Agribusiness and Agritourism 3-Year strategy have not progressed as proposed. Appointment of Economic Development Officer - Agribusiness and Workforce Development as well as Principal Specialist Regional Prosperity in December 2022, will allow this to progress in Quarter Three and Quarter Four.

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Outcomes are enhanced through productive partnerships and knowledge sharing.	Year one actions of the three-year action plan of the Agri-business and Agri-tourism Industry Development Program 10-year Roadmap are delivered.	Target	10%	30%	35%	25%	100%
		Actual	10%	5%			

Sustainable value captured from tourism in the region with regional capability to drive prosperity.

BUILD ON THE SCENIC RIM DESTINATION MARKETING BRANDS, SUCH AS "THE RICHEST PLACE ON EARTH, IN AUSTRALIA," TO DRIVE AWARENESS, VISITATION AND TOURISM INVESTMENT.

ACTIVITIES	LEAD	START DATE	END DATE	Q2 STATUS	COMMENTS (BY EXCEPTION)
Deliver tactical destination marketing campaign in conjunction with industry.	Regional Prosperity and Communications	1 July 2022	30 June 2023	On track	A digital marketing campaign was in market for six weeks (5 October to 13 November 2022) with the primary objective to drive traffic to the new Visit Scenic Rim website. Delivered during the 'travel consideration' period for the 2022-2023 summer holidays, the campaign reached over a million 'travel intenders' in Brisbane, Gold Coast, Sydney and Melbourne, and generated nearly 24,000 visits to the Visit Scenic Rim website. A co-operative marketing opportunity was also provided for local tourism businesses to participate in the campaign. The promotions for the three participating businesses reached over half a million customers in total and generated over 18,500 leads direct to their businesses.

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Outcomes are enhanced through productive partnerships and knowledge sharing.	Number of leads to Visit Scenic Rim website from campaign activity.	Target	12,500	12,500	12,500	12,500	50,000
		Actual	31,117	64,574			
	Number of leads to tourism operators from website or digital campaigns.	Target	25,000	25,000	25,000	25,000	100,000
		Actual	30,500	20,705			
	Audience reach through campaign activity (views).	Target	1,250,000	1,250,000	1,250,000	1,250,000	5,000,000
		Actual	339,411	1,489,644			
	Campaign value generated above paid media spend.	Target	$62,500	$62,500	$62,500	$62,500	$250,000
		Actual	$0	$49,870			
	Editorial/media value generated by PR.	Target	$250,000	$250,000	$250,000	$250,000	$1 million
		Actual	$7,355,969	$4,336,735			

FACILITATE GROWTH OF QUALITY REGIONAL EVENTS AND EXPERIENCES.

ACTIVITIES	LEAD	START DATE	END DATE	Q2 STATUS	COMMENTS (BY EXCEPTION)
Plan and deliver Scenic Rim Eat Local Week 2023, including lead up marketing.	Regional Prosperity and Communications	1 July 2022	30 June 2023	On track	On track for delivery in June 2023. Planning in place for Eat Local Week to evolve to a month long event, which will be confirmed in the next quarter. Stakeholder consultation completed and expressions of interest already being received for events as part of the program.
Attract, expand, and develop new events in the region.	Regional Prosperity and Communications	1 July 2022	30 June 2023	On track	Planning for The Long Sunset is underway (April 2023)
Mentor community-based organisers of regional events to build their capability.	Regional Prosperity and Communications	1 July 2022	30 June 2023	Monitor	Regularly working with events seeking approvals and providing advice however mentoring activity has been limited due to resourcing. Once team is fully resourced, this activity will be reignited

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Investment in the region grows.	Total value of economic impact generated by support of events.	Target	$500,000	$750,000	$750,000	$2 million	$4 million
		Actual	$1,028,172	$470,674			
	Ratio of benefit to dollars invested.	Target	10:1	10:1	10:1	10:1	10:1
		Actual	137:1	188:1			
	Engagements with event organisers.	Target	12	12	12	12	12 per Quarter
		Actual	13	38			

PARTNER WITH THE UNIFIED LOCAL TOURISM ORGANISATION, DESTINATION SCENIC RIM.					
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**
Jointly deliver a range of destination marketing and industry development activities.	Regional Prosperity and Communications	1 July 2022	30 June 2023	On track	Supported the delivery of Scenic Rim Farm Gate Trail October, Scenic Rim Farm Gate Markets at Breakfast Creek 10 September 2022 and market on 3 December 2022 Destination Scenic Rim will provide a report to Council detailing progress against their Business Plan in Quarter Three.

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Outcomes are enhanced through productive partnerships and knowledge sharing.	Number of financial members of Destination Scenic Rim.	Target	100	100	100	100	100
		Actual	112	130			
	Number of collaborative initiatives delivered for the tourism industry.	Target	1	1	1	1	4
		Actual	2	3			
	Timely reports submitted to Council with details of activities planned and delivered by Destination Scenic Rim.	Target	0	1	0	1	2
		Actual	0	0			

DEFINE OPPORTUNITIES TO MITIGATE THE IMPACT OF GROWTH DERIVED FROM TOURISM.

ACTIVITIES	LEAD	START DATE	END DATE	Q2 STATUS	COMMENTS (BY EXCEPTION)
Conduct review of environmental and amenity impacts from visitation growth.	Capital Works and Asset Management	1 July 2022	31 March 2023	Monitor	Draft list of sites identified for review however project currently delayed due to current resourcing in the Asset Management Team.
Identify and investigate potential initiatives to mitigate environmental and amenity impacts from visitation growth.	Capital Works and Asset Management	1 April 2023	30 June 2023	Monitor	Project currently delayed due to current resourcing in the Asset Management Team.
Identify and investigate potential funding streams to support asset renewal in high visitation areas in line with requirements.	Financial Management	1 April 2023	30 June 2023	Monitor	Project currently on hold due to current resourcing in the Asset Management Team.

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Renewal of Council's assets, including facilities and infrastructure, is partially offset through value captured from tourism and other activities.	Review of environmental and amenity impacts from visitation growth completed by 31 March 2023.	Target	10%	30%	60%	0%	100%
		Actual	10%	15%			
	Report provided to Council identifying environmental and amenity impacts from visitation growth and evaluating potential funding streams to support asset renewal.	Target	0%	0%	0%	100%	100%
		Actual	0%	0%			

Open and Responsive Government

Statement of Intent

Ethical and transparent leadership supports the diverse needs of our community via a high-performing and financially sustainable organisation.

To be a high-quality customer-focused organisation that provides high-quality customer-focused services.

ENHANCE THE CUSTOMER EXPERIENCE THROUGH THE DELIVERY OF PLANNED ACTIONS CONTAINED WITHIN THE *SCENIC RIM REGIONAL COUNCIL CUSTOMER EXPERIENCE STRATEGY 2021-2023.*					
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**
Facilitate and support activities within the Strategy.	Customer, Community and Culture	1 July 2022	30 June 2023	Monitor	Some Key Initiatives in the strategy have not commenced but internal discussions are ongoing regarding strategy implementation.
Conduct Customer Effort Score Survey in accordance with the customer survey framework.	Customer, Community and Culture	1 July 2022	30 June 2023	On track	

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Community sentiment regarding Council and its services is improved.	Customer Effort Score Survey is completed.	Target	N/A	N/A	N/A	100%	100%
		Actual	N/A	N/A			
	Annual report card for implementation outcomes of the Scenic Rim Regional Council Customer Experience Strategy 2021-2023 is published.	Target	N/A	N/A	N/A	100%	100%
		Actual	N/A	N/A			

IMPROVE SYSTEMS AND DIGITAL CAPACITY TO ENABLE ENHANCED CUSTOMER ACCESS TO COUNCIL'S SERVICES.					
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**
Publish Scenic Rim Planning Scheme 2020 in an e-planning format to enhance user experience and assist with self-servicing of town planning enquiries.	Information Services and Technology Regional Development, Health and Biodiversity	1 July 2022	30 June 2023	On track	Migration of Planning Scheme to e-plan format complete with user-acceptance testing finalised. Launch date proposed to be in February 2023 to avoid the holiday period and ensure community and industry awareness is maximised.
Create digital capability to facilitate online customer interactions for a range of Council services.	Information Services and Technology Customer, Community and Culture	1 July 2022	30 June 2023	Monitor	Project is on hold pending full investigation of options. Existing software vendor is developing plans that potentially incorporate this functionality within their system. The timing of the delivery of a Customer Relationship Management System may be impacted by the new Information Communication Technology Strategy.

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Clear and relevant information is delivered proactively and in a timely manner.	Software provider engaged to migrate the planning scheme to an e-plan format by 31 August 2022.	Target	100%	N/A	N/A	N/A	100%
		Actual	100%	N/A			
	Migration of Scenic Rim Planning Scheme 2020 to new e-plan format completed and accessible on Council's website by 31 December 2022.	Target	25%	75%	N/A	N/A	100%
		Actual	25%	50%			

IMPROVE SYSTEMS AND DIGITAL CAPACITY TO ENABLE ENHANCED CUSTOMER ACCESS TO COUNCIL'S SERVICES.							
INDICATOR FOR SUCCESS	**KPI MILESTONE / KPI**	**TARGET / ACTUAL**	**Q1**	**Q2**	**Q3**	**Q4**	**ANNUAL**
	Engagement with online planning scheme compared to previous format of planning searches and telephone enquiries.	Target	N/A	N/A	25% reduction in town planning enquiries based on quarterly average	25% reduction in town planning enquiries based on quarterly average	25% reduction in town planning enquiries based on quarterly average for Q3 and Q4.
		Actual	N/A	N/A			
	Website enhancements 'go live' to facilitate online customer requests for a range of high demand Council services by 30 September 2022.	Target	100%	0	0	0	100%
		Actual	100%	0			
	Implementation Plan for the roll out of the Customer Request module and applications in Council's Enterprise Resource Planning system approved by Executive Leadership Team by 31 December 2022.	Target	N/A	100%	N/A	N/A	100%
		Actual	N/A	25%			
	Implementation of the Customer Request module and application suite in Council's Enterprise Resource Planning system is complete.	Target	N/A	N/A	25%	25%	50%
		Actual	N/A	N/A			

IMPROVE CAPABILITY TO MANAGE INTERACTIONS WITH OUR CUSTOMERS.

ACTIVITIES	LEAD	START DATE	END DATE	Q2 STATUS	COMMENTS (BY EXCEPTION)
Investigate and implement a Customer Relationship Management system.	Information Services and Technology Customer, Community and Culture	1 July 2022	30 June 2023	Monitor	Project is on hold pending full investigation of options. Existing software vendor is developing plans that potentially incorporate this functionality within their system. The timing of the delivery of a Customer Relationship Management System may be impacted by the new Information Communication Technology Strategy.
Streamline the way customers make and submit applications to Council.	Information Services and Technology Customer, Community and Culture	1 July 2022	30 June 2023	Monitor	High level planning has been undertaken with the TechnologyOne to establish roles and responsibilities to achieve the desired outcomes. Executive is determining delivery team.

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Council has the systems and digital capability to improve customer experience.	Selection and procurement of Customer Relationship System complete by 31 March 2023.	Target	N/A	50%	50%	0%	100%
		Actual	N/A	0%			
	Implementation of Customer Relationship System.	Target	N/A	N/A	10%	15%	25%
		Actual	N/A	N/A			
	Council's customer forms updated to allow online completion.	Target	15%	30%	45%	60%	60%
		Actual	15% (7 forms completed)	0%			

ENHANCE COMMUNICATION WITH OUR CUSTOMERS AND OTHER STAKEHOLDERS THROUGH THE EXECUTION OF THE *SCENIC RIM REGIONAL COUNCIL COMMUNICATION STRATEGY 2020-2023*.						
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**	
Deliver year two activities as outlined in the Scenic Rim Regional Council Communications Strategy 2020-2023.	Regional Prosperity and Communications	1 July 2022	30 June 2023	Completed		
INDICATOR FOR SUCCESS	**KPI MILESTONE / KPI**	**TARGET / ACTUAL**	**Q1**	**Q2**	**Q3**	**Q4**	**ANNUAL**
Clear and relevant information is delivered proactively and in a timely manner.	Responses provided to media enquiries within 24 hours of being received by Council.	Target	75%	75%	75%	75%	75%
		Actual	100%	75%			
	Media releases distributed annually about Council business.	Target	25	25	25	25	100
		Actual	33	42			
	Number of CEO Updates issued annually to improve internal communication.	Target	3	3	3	3	12
		Actual	6	9			
	Number of advertisements published in local newspapers annually to keep the community informed.	Target	20	20	20	20	80
		Actual	57	45			
	Forward facing social media content schedules developed to increase followers on Council's Facebook and LinkedIn pages.	Target	3	3	3	3	12
		Actual	3	3			

BUILD AND MAINTAIN THE COMMUNITY'S AWARENESS AND UNDERSTANDING OF COUNCIL'S PROGRAMS, SERVICES, AND DECISION-MAKING PROCESSES.					
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**
Ensure that meeting practices of Council are contemporary and in line with legislative requirements.	Office of the CEO Governance and Assurance	1 July 2022	30 June 2023	On track	

INDICATOR FOR SUCCESS	**KPI MILESTONE / KPI**	**TARGET / ACTUAL**	**Q1**	**Q2**	**Q3**	**Q4**	**ANNUAL**
Council has ethical and transparent governance.	All Ordinary and Special meeting agendas and minutes are facilitated in accordance with what is prescribed in Council's Standing Orders.	Target	100%	100%	100%	100%	100%
		Actual	100%	100%			
	Public participation in all Ordinary and Special Meetings is enabled through the Live Meeting Broadcast and Public Gallery and is maintained in accordance with Council's Standing Orders and legislative requirements.	Target	100%	100%	100%	100%	100%
		Actual	100%	100%			

Strengthened community engagement and partnerships that improve shared expectation and commitment

DEVELOP WAYS OF INTERACTING WITH THE COMMUNITY THAT FACILITATE TWO-WAY COMMUNICATION AND STRENGTHEN RELATIONSHIPS.						
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**	
Deliver activities with a completion date of 30 June 2023, as contained within the *Scenic Rim Regional Council Community Engagement Strategy 2021-2025*.	Customer Community and Culture	1 July 2022	30 June 2023	On track	The number of participants registered did not reach target. However, there were fewer engagements via the platform in this quarter, which has resulted in fewer registrations.	

INDICATOR FOR SUCCESS	**KPI MILESTONE / KPI**	**TARGET / ACTUAL**	**Q1**	**Q2**	**Q3**	**Q4**	**ANNUAL**
Community sentiment regarding Council and its services is improved.	Let's Talk Scenic Rim online community engagement hub fully operational, featuring key Council projects.	Target	100%	N/A	N/A	N/A	100%
		Actual	100%	N/A			
	Number of participants registered on Let's Talk Scenic Rim.	Target	600	800	1,000	1,200	1,200
		Actual	550	626			

Strengthened relationships with other levels of government and statutory organisations to secure their commitment to a shared community vision.

PARTICIPATE IN STRATEGIC DISCUSSIONS WITH THE LOCAL GOVERNMENT ASSOCIATION OF QUEENSLAND (LGAQ) AND THE COUNCIL OF MAYORS SOUTH-EAST QUEENSLAND (COMSEQ).					
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**
Provide support to elected representatives for their participation in strategic discussions with LGAQ and COMSEQ.	Governance and Assurance	1 July 2022	30 June 2023	On track	

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Council's advocacy enables the delivery of economic, social and environmental priorities across the region.	Identified motions for the LGAQ Annual Conference submitted.	Target	100%	N/A	N/A	N/A	100%
		Actual	100%	N/A			

Ongoing integrity of Council's practice and processes

ENSURE COUNCIL'S POLICIES AND PRACTICES REMAIN IN LINE WITH CHANGING STATUTORY REQUIREMENTS.					
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**
Deliver training and other activities to ensure awareness of Council's Policy Review Framework and promote best practice for corporate governance.	Governance and Assurance	1 July 2022	30 June 2023	On track	
Monitor and provide assistance in the review of policies and procedures to ensure legislative obligations are maintained.	Governance and Assurance	1 July 2022	30 June 2023	Monitor	Further prioritisation of policy review is required for the third and fourth quarters. Governance will provide further communication to policy owners to request that overdue policies be reviewed as a priority.

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Council has ethical and transparent governance.	Number of governance activities scheduled that raise awareness and promote best practice around the Policy Review Framework.	Target	0	1	2	1	4
		Actual	0	1			
	Biannual audit on Council Policies and Procedures undertaken to identify current status and facilitate appropriate reporting.	Target	0	1	0	1	2
		Actual	0	1			

MAINTAIN AN EMBEDDED CULTURE AND PRACTICE OF TRANSPARENCY AND ETHICAL CONDUCT, WHILE ADHERING TO CONFIDENTIALITY AND PRIVACY REQUIREMENTS.					
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**
Continue to maintain high standards when facilitating matters and processing applications from public and external agencies.	Governance and Assurance	1 July 2022	30 June 2023	On track	
Partner with external agencies to promote awareness of good decision making and ethical conduct including privacy and confidentiality requirements.	Governance and Assurance	1 July 2022	30 June 2023	On track	

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Council has ethical and transparent governance.	Internal training on processing of Information Privacy and Right to Information applications delivered.	Target	0	0	1	1	2
		Actual	0	0			
	All Right to Information applications processed within the legislative or required timeframes.	Target	100%	100%	100%	100%	100%
		Actual	100%	100%			
	Number of training and awareness programs delivered to Councillors in conjunction with key external agency programs.	Target	1	1	1	1	4
		Actual	1	1			
	Number of training and awareness programs delivered to Council employees in conjunction with key external agency programs.	Target	1	1	1	1	4
		Actual	1	1			

ENSURE COUNCIL'S ONGOING COMPLIANCE THROUGH ROBUST AUDIT, RISK MANAGEMENT AND ASSURANCE FRAMEWORKS.					
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**
Deliver the Annual Audit Plan.	Internal Audit and Improvement	1 July 2022	30 June 2023	Monitor	Progress on the Annual Audit Plan is tracking behind schedule due to increased effort on reviews in progress. However, with a review on the balance of the plan appropriate outcomes will still be achieved.
Provide advice about controls and business improvements, as required.	Internal Audit and Improvement	1 July 2022	30 June 2023	On track	
Collaborate with, and provide assurance services to, project teams in the delivery of key projects.	Internal Audit and Improvement	1 July 2022	30 June 2023	On track	

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Council's practice is consistent, accurate, open and honest.	Annual Audit Plan endorsed by the Audit and Risk Committee and approved by the Chief Executive Officer by 31 August 2022.	Target	100%	0%	0%	0%	100%
		Actual	100%	0%			
	Number of Audit and Risk Committee meetings facilitated.	Target	1	1	1	1	4
		Actual	2	1			

Relaxed Living and Rural Lifestyle

Statement of intent

Future growth opportunities, development and innovation enhance our lifestyle and preserve our natural assets and prime agricultural land.

Advocacy for outcomes that are compatible with the clear and comprehensive vision for the region.

IMPLEMENT AN ADVOCACY STRATEGY TO INFLUENCE THE DEVELOPMENT OF POLICY BY OTHER LEVELS OF GOVERNMENT THAT BETTER SUPPORTS THE ECONOMIC, SOCIAL, AND ENVIRONMENTAL PRIORITIES FOR THE REGION.					
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**
Represent Scenic Rim Regional Council on Council of Mayors South-East Queensland (COMSEQ) Leveraging 2032 Working Group.	Office of the Mayor and CEO	1 July 2022	30 June 2023	On track	
Deliver regular updates to local Queensland and Australian Government representatives.	Office of the Mayor and CEO	1 July 2022	30 June 2023	On track	
Continue representation on COMSEQ and quarterly meetings with the SEQ Local Government Working Group to inform the SEQ Regional Planning Committee and the SEQ Growth Monitoring Program.	Regional Development, Health, and Biodiversity	1 July 2022	30 June 2023	On track	
Continue representation on the SEQ Regional Planning Committee to advocate for planning policy administered by the Queensland Government that better supports the economic, social, and environmental policies for the region.	Regional Development, Health, and Biodiversity	1 July 2022	30 June 2023	On track	

IMPLEMENT AN ADVOCACY STRATEGY TO INFLUENCE THE DEVELOPMENT OF POLICY BY OTHER LEVELS OF GOVERNMENT THAT BETTER SUPPORTS THE ECONOMIC, SOCIAL, AND ENVIRONMENTAL PRIORITIES FOR THE REGION.

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Advocacy and innovative partnerships enable the delivery of economic, social, and environmental priorities across the region.	Percentage of meetings of the COMSEQ Leveraging 2032 Working Group attended.	Target	0	100%	0	100%	100%
		Actual	0	100%			
	Number of meetings of the SEQ Local Government Working Group attended to inform the SEQ Regional Planning Committee and SEQ Growth Monitoring Program.	Target	1	1	1	1	4
		Actual	1	2			
	Number of general updates delivered by Officers to each of the Queensland and Australian Members of Parliament.	Target	1	0	1	0	2
		Actual	1	0			
	SEQ Regional Planning Committee Meetings attended by the mayor or his delegate and Senior Executive.	Target	1	1	1	1	100%
		Actual	0	1			

COMPLETE MAJOR AMENDMENTS TO THE SCENIC RIM PLANNING SCHEME 2020.

ACTIVITIES	LEAD	START DATE	END DATE	Q2 STATUS	COMMENTS (BY EXCEPTION)
Prepare amendments to the *Scenic Rim Planning Scheme 2020* to implement the priorities of the Growth Management Strategy.	Regional Development, Health and Biodiversity	1 July 2022	30 June 2023	On track	
Progress a Major Amendment to the *Scenic Rim Planning Scheme 2020* to update environmental policy relating to Matters of Local Environmental Significance.	Regional Development, Health and Biodiversity	1 July 2022	30 June 2023	On track	

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Growth in the region is supported by a clear and evidence-based planning vision.	Priority planning scheme amendments to implement the Growth Management Strategy identified in the adopted five-year Strategic Land Use Planning Program are submitted to the Queensland Government for a State Interest Review.	Target	N/A	N/A	N/A	100%	100%
		Actual	N/A	N/A			
	The scope and key deliverables for a Major Amendment updating policy for Matters of Local Environmental Significance are identified.	Target	N/A	N/A	N/A	100%	100%
		Actual	N/A	N/A			

REVIEW COUNCIL'S RELEVANT PROGRAMS AND PLANS IN CONTEXT OF THE GROWTH MANAGEMENT STRATEGY.					
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**
Identify priority actions of the Growth Management Strategy and prepare an implementation plan, in collaboration with internal project teams.	Regional Development, Health and Biodiversity	1 July 2022	30 June 2023	Monitor	Additional review period of the Growth Management Strategy delayed its adoption and therefore the development and adoption of the five-year Strategic Land Use Planning Program for adoption by 31 December 2022. The five-year program is on track to be reported to Council for endorsement by March 2023. The Growth Management Strategy 2041 clearly identifies priorities for the review of the Local Government Infrastructure Plan.

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Our Growth Management Strategy ensures preservation of prescribed natural assets and prime agricultural land.	A five-year Strategic Land Use Planning Program is adopted by 31 December 2022 that schedules the Planning Scheme amendments for the implementation of the Growth Management Strategy five-year Strategic Land Use Planning Program.	Target	N/A	100%	N/A	N/A	100%
		Actual	N/A	50%			
	Growth strategies are quantified by 31 December 2022 in a format to allow for the commencement of the review of the Local Government Infrastructure Plan.	Target	N/A	100%	N/A	N/A	100%
		Actual	N/A	100%			

A successful transition to a smart and innovative region.

EXPLORE OPTIONS, AND ADVOCATE FOR STABLE, RELIABLE, AND RELEVANT DIGITAL CONNECTIVITY ACROSS THE REGION.					
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**
Work with internal and external stakeholders to promote Scenic Rim as a priority region.	Information Services and Technology	1 July 2022	30 June 2023	Monitor	Reviewed draft guidelines for the "Improving Mobile Coverage Round" of the Mobile Blackspot Program

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Mobile and data services connectivity across the region is enhanced.	Number of engagements with decision makers and policy influencers regarding digital connectivity.	Target	N/A	1	N/A	1	2
		Actual	N/A	0			
	Prioritised mobile blackspots submitted to the Australian Government's Mobile Black Spot Funding Program.	Target	N/A	N/A	N/A	100%	100%
		Actual	N/A	N/A			

IMPLEMENT THE *SCENIC RIM SMART REGION STRATEGY 2022-2025.*

ACTIVITIES	LEAD	START DATE	END DATE	Q2 STATUS	COMMENTS (BY EXCEPTION)
Implement the Scenic Rim Smart Region Strategy 2022-2025 2032.	Regional Prosperity and Communications	1 July 2022	30 June 2023	Monitor	The Scenic Rim Smart Region Strategy 2022-2032 was adopted by Council in Quarter Four of 2021-2022, with budget allocated in 2022-2023 to support delivery of Year 1 actions. Due to resourcing issues within the Regional Prosperity team, Year 1 actions are yet to be implemented, however some actions will be progressed as part of Queensland Small Business Month.

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Advocacy and innovative partnerships enable the delivery of economic, social, and environmental priorities across the region.	Year 1 actions of the *Scenic Rim Smart Region Strategy 2022-2025* implemented.	Target	10%	30%	30%	20%	90%
		Actual	10%	10%			

INTEGRATE SMART TECHNOLOGY AND THE INTERNET OF THINGS (IOT) INTO COUNCIL OPERATIONS AND COMMUNITY PROGRAMS.					
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**
Investigate and evaluate options for smart infrastructure points in key areas, such as main streets of Beaudesert, Tamborine Mountain, Boonah, and Canungra.	Information Services and Technology	1 July 2022	30 June 2023	On track	
Investigate inclusion of public Wi-Fi and smart sensors within Council facilities and Council-owned community facilities.	Information Services and Technology	1 July 2022	30 June 2023	Monitor	Initial discussions regarding potential technology to enhance management of transfer stations.
Promote Library Digital Days Program to increase participation and involve community groups in presenting online learning sessions.	Customer, Community and Culture	1 July 2022	30 June 2023	On track	

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Advocacy and innovative partnerships enable the delivery of economic, social, and environmental priorities across the region.	Report presented to Council on options for smart infrastructure points in key areas, such as main streets of Beaudesert, Tamborine Mountain, Boonah, and Canungra.	Target	0	0	1	1	2
		Actual	0	0			
	Business case presented to Council for inclusion of public Wi-Fi and smart sensors within Council facilities and Council-owned community facilities by 31 March 2023.	Target	0%	50%	50%	0%	100%
		Actual	0%	0% Anticipated completion by 31 March 2023			
	Number of sessions delivered as part of Library Digital Days program.	Target	2	1	1	2	6
		Actual	3	1			

Vibrant and Active Towns and Villages

Statement of intent

Our vibrant towns and villages embrace their uniqueness, heritage values and sense of place.

Re-invigoration of town and village centres through significant vibrancy projects.

ENSURE THAT 'VIBRANT AND ACTIVE TOWNS AND VILLAGES' PROJECTS PRESERVE LOCATION-BASED CULTURAL AND HERITAGE ELEMENTS AS IDENTIFIED IN THE *SCENIC RIM COMMUNITY AND CULTURE STRATEGY 2022-2027.*					
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**
Implement Story Trails, Markers and Boards, and include heritage and public art in all Vibrant and Active Towns and Villages.	Customer, Community and Culture	1 July 2022	30 June 2023	On track	
Encourage community participation in governance and decision making relating to cultural outcomes.	Customer, Community and Culture	1 July 2022	30 June 2023	On track	

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
The Scenic Rim's heritage is reflected in our planning guidelines, infrastructure design, public art, and community events.	Story Markers/boards installed across the region.	Target	1	1	1	1	4
		Actual	4	3			
	Community engagement meetings or events held annually with local stakeholders to facilitate the development of Vibrant and Active Towns and Villages projects or events.	Target	4	4	3	3	14
		Actual	3	4			

Partnerships with community to develop and deliver initiatives that drive vibrant towns and villages

ENGAGE WITH THE COMMUNITY TO DEFINE THE UNIQUE CHARACTER, VALUES, AND SENSE OF PLACE OF THE REGION'S TOWNS AND VILLAGES.					
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**
Develop public domain and open space electrical infrastructure guidelines for use in key identified towns within the region.	Capital Works and Asset Management	1 July 2022	30 June 2023	On track	
Ten-year capital Vibrant and Active Towns and Villages (VATV) and strategic projects delivered and reviewed.	Capital Works and Asset Management	1 July 2022	30 June 2023	On track	
Actively seek alternate funding streams through application to external grant sources.	Customer, Community and Culture	1 July 2022	30 June 2023	On track	
Deliver revitalisation projects incorporating community input into public art to celebrate local stories.	Customer, Community and Culture	1 July 2022	30 June 2023	On track	

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
The Scenic Rim's heritage is reflected in our planning guidelines, infrastructure design, public art, and community events.	VATV and strategic projects delivered within scheduled timeframe as per the approved ten-year capital works program.	Target	25%	25%	25%	25%	100%
		Actual	25%	15%			
	Funding opportunities secured.	Target	0	0	0	1	1
		Actual	0	1			
	Public domain and open space electrical infrastructure guidelines developed and adopted by Council.	Target	10%	25%	25%	40%	100%
		Actual	10%	5%			
	Number of public art installations and events delivered that reflect the heritage, interests and culture of our region.	Target	1	0	1	0	2
		Actual	1	1			

ENGAGE WITH THE COMMUNITY TO DEFINE THE UNIQUE CHARACTER, VALUES, AND SENSE OF PLACE OF THE REGION'S TOWNS AND VILLAGES.							
INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
	Number of Scenic Rim Arts Reference Group meetings held to assess public art and Regional Arts Development Fund applications.	Target	0	2	1	1	4
		Actual	0	2			

SUPPORT COMMUNITY INITIATIVES THAT DRIVE VIBRANT AND ACTIVE TOWNS AND VILLAGES THROUGH COUNCIL'S REGIONAL ARTS DEVELOPMENT PROGRAM.					
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**
Implement a Regional Arts Development Fund program that supports the community to deliver a variety of projects across the region.	Customer, Community and Culture	1 July 2022	30 June 2023	On track	
Support Scenic Rim writers and artists to tell local stories.	Customer, Community and Culture	1 July 2022	30 June 2023	On track	

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
The community is supported to deliver, or participate in, programs and activities that drive the vibrancy of our towns and villages.	Number of applications received for funding under the Regional Arts Development Fund that meet criteria.	Target	0	6	0	6	12
		Actual	0	20			
	Number of locations for which stories are documented that reflect the heritage, interests, and culture of our region.	Target	1	0	1	1	3
		Actual	3	2			

ENCOURAGE THE COMMUNITY'S ENGAGEMENT WITH ACTIVITIES THAT CELEBRATE THE REGION'S HERITAGE AND IDENTITY.					
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**
Prepare scope for a review of the Scenic Rim Local Heritage Register.	Regional Development, Health, and Biodiversity	1 July 2022	31 December 2022	Monitor	The scope has been prepared for incorporation within a request for quotation to invite expressions of interest. The quotations will inform the project budget, to be confirmed by February 2023.
Prepare scope for the identification and protection of precincts that protect the character of significant areas or streetscapes in the region.	Regional Development, Health, and Biodiversity	1 July 2022	31 December 2022	Monitor	The scope has been prepared for incorporation within a request for quotation to invite expressions of interest. The quotations will inform the project budget, to be confirmed by February 2023.
Develop Story Trails, Markers and Boards for public spaces that incorporate community input and celebrate local stories.	Customer, Community and Culture	1 July 2022	30 June 2023	Monitor	Story Trails and Storyboards are progressing on track . Story Markers require additional concept design and review as the first protypes were not suitable.

INDICATOR FOR SUCCESS	**KPI MILESTONE / KPI**	**TARGET / ACTUAL**	**Q1**	**Q2**	**Q3**	**Q4**	**ANNUAL**
The Scenic Rim's heritage is reflected in our planning guidelines, infrastructure design, public art and community events.	Scope and costing for a review of the Scenic Rim Local Heritage Register is completed by 31 December 2022.	Target	N/A	100%	N/A	N/A	100%
		Actual	N/A	50%			
	Scope and costing for the identification and protection of character precincts for future inclusion in the Scenic Rim Planning Scheme 2020 is completed by 31 December 2022.	Target	N/A	100%	N/A	N/A	100%
		Actual	N/A	50%			
The community is supported to deliver, or participate in, programs and activities that drive the vibrancy of our towns and villages.	Story Markers/boards installed across the region as part of Scenic Rim Story Trails	Target	5	5	5	5	20
		Actual	4	3			

DESIGN AND DELIVER AN ARTS AND CULTURAL PROGRAM THAT FACILITATES PARTNERSHIPS WITH COMMUNITY TO ENHANCE SENSE OF PLACE.					
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**
Develop Scenic Rim Mural Implementation Plan 2022.	Customer, Community and Culture	1 July 2022	30 June 2023	On track	Draft Mural Implementation Plan is complete and in progress to be briefed to Council.
Implement delivery of public art as part of the Davidson Park Revitalisation Project (Beaudesert Town Centre Revitalisation Project).	Customer, Community and Culture	1 July 2022	30 June 2023	On track	All Public Art and Heritage components of Davidson Park are progressing through concept design phase with Design development to commence in early 2023, so on track.

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
The Scenic Rim's heritage is reflected in our planning guidelines, infrastructure design, public art, and community events.	Mural Implementation Plan 2022 developed and adopted by Council by 31 December 2022.	Target	N/A	100%	N/A	N/A	100%
		Actual	0	75%			
	Number of artist designed public artworks fabricated and installed as part of revitalisation of Davidson Park.	Target	0	0	0	23	23
		Actual	0	0			

Accessible and Serviced Region

Statement of intent

Infrastructure and services support the prioritised needs of our growing community.

The provision of services that align to the current and long-term (20 year) service level requirements of the Scenic Rim community.

DEVELOP AND MAINTAIN A FULL CATALOGUE OF COUNCIL'S SERVICES SERVICE LEVELS AND COST TO SERVE.					
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**
Undertake a review of key operational areas of the business to enable the identification of service standards.	Financial Management	1 July 2022	30 June 2023	Monitor	Project plan developed with initial delivery consulted. Requires slight amendment to timeframes for delivery. Still expected for 30 June 2023 completion.
Progress documentation of current service levels and cost metrics.	Financial Management	1 July 2022	30 June 2023	Monitor	This is consolidated with the project in the identification of service standards. Requires slight amendment to timeframes for delivery. Still expected for 30 June 2023 completion.

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Community has access to readily available information regarding Council's full suite of services, including defined service standards and cost to serve.	Council's Service Level Catalogue includes services delivered by the Customer and Regional Prosperity, People and Strategy and Council Sustainability Portfolios.	Target	10%	25%	50%	15%	100%
		Actual	10%	10%			

DEVELOP AND MAINTAIN A CONSTRUCTIVE DIALOGUE WITH THE COMMUNITY ABOUT SERVICE EXPECTATIONS AND AFFORDABILITY.

ACTIVITIES	LEAD	START DATE	END DATE	Q2 STATUS	COMMENTS (BY EXCEPTION)
Engage with the community and highlight the successes and challenges faced by Scenic Rim Regional Council in maintaining financial sustainability.	Financial Management Customer, Community and Culture	1 July 2022	30 June 2023	On track	

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Community has access to readily available information regarding Council's full suite of services, including defined service standards and cost to serve.	'Let's Talk Scenic Rim' community engagement platform is used to inform the 2023-24 annual budget development process.	Target	0%	25%	50%	25%	100%
		Actual	10%	25%			
	Fact Sheets relating to Council's financial sustainability journey published on Council's website.	Target	1	1	1	1	4
		Actual	1	0			
	Community engagement on Council's service catalogue undertaken by 31 March 2023 to raise awareness of the services and metrics around the delivery.	Target	0%	50%	50%	0%	100%
		Actual	0%	0%			

ENSURE THAT THE INSTALLATION OF PRIVATE AND UTILITY INFRASTRUCTURE IN COUNCIL-CONTROLLED RESERVES DOES NOT COMPROMISE THE FUNCTION AND SAFETY OF COUNCIL'S INFRASTRUCTURE, OR THE VISUAL AMENITY OF THE REGION.

ACTIVITIES	LEAD	START DATE	END DATE	Q2 STATUS	COMMENTS (BY EXCEPTION)
Continue the development of an online platform that provides stakeholders with information about works on road reserves that may impact the transport network.	Maintenance and Operations	1 July 2022	30 June 2023	On track	
Ensure appropriate controls and standards for the installation of private and utility infrastructure in Council controlled reserves.	Maintenance and Operations	1 July 2022	30 June 2023	On track	

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Community safety and visual amenity is preserved in Council controlled reserves.	Identification of a suitable online platform to facilitate stakeholder visibility of works on road reserves is provided.	Target	10%	20%	20%	50%	100%
		Actual	0%	25%			

The provision of buildings and facilities that meet current and long-term (20 year) needs of the Scenic Rim community.

ADOPT A SUSTAINABLE AND EQUITABLE APPROACH TO THE PROVISION AND MAINTENANCE OF COMMUNITY FACILITIES AND COMMUNITY SPORTING INFRASTRUCTURE THAT MEETS CURRENT AND FUTURE COMMUNITY NEEDS.

ACTIVITIES	LEAD	START DATE	END DATE	Q2 STATUS	COMMENTS (BY EXCEPTION)
Establish standardised leasing documentation.	Resources and Sustainability	1 July 2022	31 December 2022 30 June 2023 (Extended date approved at Ordinary Meeting 21 February 2023)	Requires attention	To be undertaken following completion of Sports Infrastructure and Community Facilities review. Project scheduled for completion 30 June 2023.
Develop service level catalogue content for community facilities and sporting infrastructure to align with leasing documentation.	Resources and Sustainability	1 January 2023	30 June 2023	On track	

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Council-controlled community facilities and sporting infrastructure meet the identified needs of the community.	Community leasing standardisation documentation presented to Council by 31 December 2022 30 June 2023	Target	50%	50% 0%	0%	0% 50%	100%
		Actual	50%	0%			
	Lease maintenance plan presented to Council by 31 March 2023 30 June 2023.	Target	25%	25%	50%	0%	100%
		Actual	25%	0%			

DEVELOP AND IMPLEMENT A STRATEGY FOR THE PROVISION AND OVERSIGHT OF A BROAD RANGE OF QUALITY CAMPING FACILITIES ON COUNCIL-CONTROLLED LAND ACROSS THE REGION THAT MEETS CURRENT AND FUTURE NEEDS.

ACTIVITIES	LEAD	START DATE	END DATE	Q2 STATUS	COMMENTS (BY EXCEPTION)
Develop a business model to ensure ongoing revenue is received to appropriately operate, maintain, and enhance Councils Camping Facilities.	Resources and Sustainability	1 July 2022	30 June 2023	Monitor	Redirection of Property Management resource is currently impacting the delivery this model.

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Council's assets provide appropriate and sustainable levels of service.	Camping Management Strategy is developed and adopted by Council.	Target	25%	25%	25%	25%	100%
		Actual	0%	0%			

MAINTAIN OVERSIGHT OF COUNCIL'S BUILDING AND FACILITIES, INCLUDING INVESTMENT FORECASTS BASED ON SERVICE REQUIREMENTS AND CONDITION ASSESSMENT MODELLING.

ACTIVITIES	LEAD	START DATE	END DATE	Q2 STATUS	COMMENTS (BY EXCEPTION)
Undertake asset condition assessments and comprehensive analyses of asset condition data sets as outlined in the rolling five-year condition assessment program.	Capital Works and Asset Management	1 July 2022	30 June 2023	On track	
Implement the Asset Information Strategy elements relevant to Council's Buildings and Facilities.	Capital Works and Asset Management	1 July 2022	30 June 2023	On track	

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Council's assets provide appropriate and sustainable levels of service.	Building and facilities asset information is reviewed by 31 December 2022 to ensure its adequacy to provide appropriate management of this asset class.	Target	25%	75%	0%	0%	100%
		Actual	25%	75%			
	Building and facilities assets capital investment requirements are reviewed, updated and presented to Council.	Target	0%	0%	50%	50%	100%
		Actual	0%	0%			

Accessibility and reliability of Council-controlled transport, flood mitigation and drainage infrastructure, with enhanced resilience.

MAINTAIN OVERSIGHT OF COUNCIL-CONTROLLED TRANSPORT AND URBAN DRAINAGE INFRASTRUCTURE, INCLUDING INVESTMENT FORECASTS BASED ON SERVICE REQUIREMENTS AND ASSET CONDITION MODELLING.					
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**
Undertake asset condition assessments and comprehensive analyses of asset condition data sets as outlined in the rolling five-year condition assessment program.	Capital Works and Asset Management	1 July 2022	30 June 2023	On track	
Implement the Asset Information Strategy elements relevant to Council's transport and urban drainage assets.	Capital Works and Asset Management	1 July 2022	30 June 2023	On track	
Continue implementation of the Enterprise Asset Management system solution.	Capital Works and Asset Management <mark>People and Strategy</mark>	1 July 2022	30 June 2023	On track	Coordination between People and Strategy and the Capital Works and Asset Management Team to monitor progress and confirm implementation timing.
Restore transport assets, to a more resilient standard where possible, following natural disaster events, through delivery of Infrastructure Recovery Program.	Capital Works and Asset Management	1 July 2022	30 June 2023	On track	

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Sustainable asset lifecycle is assured through integration of asset planning and financial forecasting.	Transport and urban drainage asset information is reviewed by 31 December 2022 to ensure its adequacy to provide appropriate management of this asset class.	Target	25%	75%	0%	0%	100%
		Actual	25%	75%			

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
	Transport and urban drainage assets capital renewal investment requirements are reviewed and presented to Council by 31 December 2022.	Target	25%	75%	0%	0%	100%
		Actual	25%	75%			
	Enterprise Asset Management Operations and Maintenance modules for transport structures assets (e.g., bridges, major culverts) implementation plan delivered with key dates met.	Target	10%	10%	30%	50%	100%
		Actual	10%	0%			
	Infrastructure Recovery Program developed by 30 September 2022.	Target	100%	0%	0%	0%	100%
		Actual	100%	0%			
	Infrastructure Recovery Program delivered in line with planned timelines.	Target	100%	100%	100%	100%	100%
		Actual	100%	93%			

INCORPORATE RESILIENCE AND SERVICE LEVEL CRITERIA INTO ASSET DESIGN STANDARDS AND SPECIFICATIONS FOR INFRASTRUCTURE UPGRADES, REHABILITATIONS, AND RENEWALS, TO ENSURE ASSET RELIABILITY DURING AND FOLLOWING NATURAL DISASTER EVENTS.

ACTIVITIES	LEAD	START DATE	END DATE	Q2 STATUS	COMMENTS (BY EXCEPTION)
Update the Asset Management Plans to include infrastructure renewal, rehabilitation and upgrade treatment options that will increase the resilience of Council's critical infrastructure assets against natural disaster events.	Capital Works and Asset Management	1 July 2022	30 June 2023	Monitor	Due to current resourcing limitations in the Asset Management Team, to assess likelihood of associated updates meeting end date of 30 June 2023.

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Council's assets provide appropriate and sustainable levels of service.	Critical infrastructure assets are identified and documented in Council's Asset Management Plans.	Target	10%	10%	30%	50%	100%
		Actual	10%	10%			

The provision of open spaces that meet current and long-term (20 year) needs of the Scenic Rim community.

MAINTAIN OVERSIGHT OF COUNCIL'S OPEN SPACES, INCLUDING INVESTMENT FORECASTS BASED ON SERVICE REQUIREMENTS AND ASSET CONDITION MODELLING.					
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**
Undertake asset condition assessments and comprehensive analyses of asset condition data sets as outlined in the rolling five-year condition assessment program.	Capital Works and Asset Management	1 July 2022	30 June 2023	On track	
Implement the Asset Information Strategy elements relevant to Council's open spaces.	Capital Works and Asset Management	1 July 2022	30 June 2023	On track	

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Council's assets provide appropriate and sustainable levels of service.	Open space and parks asset information is reviewed by 31 December 2022 to ensure its adequacy to provide appropriate management of this asset class.	Target	25%	75%	0%	0%	100%
		Actual	25%	75%			
	Open spaces and parks assets capital renewal investment requirement are reviewed and presented to Council by 31 December 2022.	Target	25%	75%	0%	0%	100%
		Actual	25%	75%			

A sustainable program of local, higher order infrastructure delivery necessary to support population and economic growth.

REVIEW AND UPDATE COUNCIL'S LOCAL GOVERNMENT INFRASTRUCTURE PLAN.					
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**
Progress the review and amendment of Council's Local Government Infrastructure Plan (LGIP) in alignment with Council's Growth Management Strategy.	Capital Works and Asset Management	1 July 2022	30 June 2023	On track	
Monitor the delivery of the current LGIP projects through the capital works program and development contribution.	Capital Works and Asset Management	1 July 2022	30 June 2023	On track	

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Sustainable asset lifecycle is assured through integration of asset planning and financial forecasting.	Baseline assumptions for the LGIP amendment are fully documented and are in line with the Growth Management Strategy.	Target	0%	25%	25%	50%	100%
		Actual	0%	25%			

DEVELOP AND REVIEW A 10-YEAR CAPITAL WORKS PROGRAM ANNUALLY, WITH A 20-YEAR HORIZON FORECAST.

ACTIVITIES		LEAD	START DATE	END DATE	Q2 STATUS	COMMENTS (BY EXCEPTION)	
Develop Council's 10-year capital works program in line with Council's long term financial plan.		Capital Works and Asset Management	1 July 2022	30 June 2023	On track		
INDICATOR FOR SUCCESS	**KPI MILESTONE / KPI**	**TARGET / ACTUAL**	**Q1**	**Q2**	**Q3**	**Q4**	**ANNUAL**
Council's assets provide appropriate and sustainable levels of service.	10-year capital works program adopted by Council	Target	0%	0%	0%	100%	100%
		Actual	0%	0%			

REVIEW AND MAINTAIN COUNCIL'S LAND AND INFRASTRUCTURE HOLDINGS TO ENSURE RELEVANCE FOR LONG-TERM STRATEGIC NEEDS.					
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**
Complete review of Council land holdings, including recommendations for future use and potential land acquisition requirements.	Resources and Sustainability	1 July 2022	31 March 2023	On track	
Divest identified properties as approved by Council.	Resources and Sustainability	1 July 2022	30 June 2023	On track	
Pursue land and infrastructure acquisition to support Council's strategic needs.	Resources and Sustainability	1 July 2022	30 June 2023	On track	

INDICATOR FOR SUCCESS	**KPI MILESTONE / KPI**	**TARGET / ACTUAL**	**Q1**	**Q2**	**Q3**	**Q4**	**ANNUAL**
Council's assets provide appropriate and sustainable levels of service.	Report of Council land holdings with recommendations for future use (including Divestment Plan) adopted by Council by 31 March 2023.	Target	50%	25%	25%	0%	100%
		Actual	50%	25%			
	Disposal of property as per Council's approved Divestment Plan.	Target	0%	0%	0%	100%	100%
		Actual	0%	0%			
	Addendum to Council's Depot Strategy developed and approved by Council by 31 March 2023.	Target	50%	25%	25%	0%	100%
		Actual	50%	20%			

Advocacy for forward planning and delivery of State and statutory entity-controlled infrastructure and services to support population and economic growth.

DEVELOP AND MAINTAIN A REGISTER OF THE STATE AND STATUTORY ENTITY-CONTROLLED INFRASTRUCTURE AND SERVICES CONSIDERED CRITICAL TO SUPPORT POPULATION AND ECONOMIC GROWTH IN THE REGION.					
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**
Continue to identify infrastructure and services controlled by other levels of Government or statutory entities which are critical to supporting population and economic growth in the region.	Capital Works and Asset Management	1 July 2022	31 March 2023	On track	

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Council's advocacy enables the delivery of economic, social and environmental priorities across the region.	Infrastructure critical to support population and economic growth in the region informs the development of Council's Advocacy Strategy.	Target	N/A	N/A	N/A	N/A	100%
		Actual	Ongoing	Ongoing			

PARTICIPATE IN STRATEGIC DISCUSSIONS WITH THE QUEENSLAND GOVERNMENT AND PRIVATE SECTOR TO IDENTIFY, ADVOCATE FOR, AND FACILITATE IMPROVED ACCESS TO PUBLIC TRANSPORT SERVICES.

ACTIVITIES	LEAD	START DATE	END DATE	Q2 STATUS	COMMENTS (BY EXCEPTION)
Ensure infrastructure provided facilitates improved access to public transport services.	Capital Works and Asset Management	1 July 2022	31 December 2022	Completed	
Advocate for Queensland Government funded solutions to facilitate improved access to public transport services.	Capital Works and Asset Management	1 July 2022	30 June 2023	On track	
Advocate for alternative local private sector and community-based solutions to facilitate improved access to public transport services.	Customer, Community and Culture	1 July 2022	30 June 2023	On track	

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Council's advocacy enables the delivery of economic, social and environmental priorities across the region.	List of existing roadside public transport infrastructure (e.g., bus stops, set downs) is reviewed and updated by 30 September 2022 to support improved public transport services.	Target	100%	N/A	N/A	N/A	100%
		Actual	100%	N/A			
	Gap analysis is conducted to inform future roadside public transport infrastructure investment requirements.	Target	100%	N/A	N/A	N/A	100%
		Actual	100%	N/A			

PARTICIPATE IN STRATEGIC DISCUSSIONS WITH THE QUEENSLAND GOVERNMENT AND PRIVATE SECTOR TO IDENTIFY, ADVOCATE FOR, AND FACILITATE IMPROVED ACCESS TO PUBLIC TRANSPORT SERVICES.							
INDICATOR FOR SUCCESS	**KPI MILESTONE / KPI**	**TARGET / ACTUAL**	**Q1**	**Q2**	**Q3**	**Q4**	**ANNUAL**
	Number of meetings held with Queensland Government, private sector, and community-based organisations to advocate for improved access to public transport services and community-based solutions.	Target	1	N/A	1	N/A	2
		Actual	1	1			

Progression towards 'zero avoidable waste to landfill' as an economically viable operation, through collaboration and innovation.

IMPLEMENT THE *SCENIC RIM REGIONAL COUNCIL WASTE MANAGEMENT AND RESOURCES RECOVERY STRATEGY 2021-26.*					
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**
Progress the development of a Disaster Waste Management Plan.	Resources and Sustainability	1 July 2022	30 June 2023	On track	
Trial improvements in Council event waste reduction.	Resources and Sustainability	1 February 2023	30 June 2023	Monitor	The position with responsibility to progress this work is currently vacant. Recruitment is in progress but the vacancy may delay commencement of this activity.
Deliver the Waste Education Program.	Resources and Sustainability	1 July 2022	30 June 2023	On track	

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Council's assets provide appropriate and sustainable levels of service.	Fit for purpose and consistently identifiable public place waste infrastructure installed.	Target	0%	0%	0%	25%	25%
		Actual	0%	0%			
	Number of waste education events held.	Target	0	2	4	4	10
		Actual	0	4			
	Development of consultation draft Disaster Waste Management Plan completed.	Target	5%	35%	35%	25%	100%
		Actual	5%	35%			
	Reduction in waste to landfill (measured annually).	Target	N/A	N/A	N/A	N/A	2%
		Actual	N/A	NA			
Total volume of waste disposed to landfill is decreased, resulting in value stream creation.	Zero waste event trial completed.	Target	0%	0%	50%	50%	100%
		Actual	0%	0%			
	Recycled material in roads trial progressed.	Target	0%	5%	10%	10%	25%
		Actual	0%	5%			

COLLABORATE WITH OTHER COUNCILS (COUNCIL OF MAYORS SOUTH-EAST QUEENSLAND) AND THE RELEVANT QUEENSLAND GOVERNMENT DEPARTMENTS TO PROGRESS STRUCTURAL CHANGE FOR WASTE MANAGEMENT WITHIN SOUTH-EAST QUEENSLAND, INCLUDING INFRASTRUCTURE AND LEVY MANAGEMENT.

ACTIVITIES	LEAD	START DATE	END DATE	Q2 STATUS	COMMENTS (BY EXCEPTION)
Participate in COMSEQ Waste Working Group Meetings.	Resources and Sustainability	1 July 2022	30 June 2023	On track	
Plan and implement relevant actions from the COMSEQ Regional Waste Management Plan.	Resources and Sustainability	1 July 2022	30 June 2023	On track	
Participate in relevant State, Federal and industry body consultation processes.	Resources and Sustainability	1 July 2022	30 June 2023	On track	

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Council's advocacy enables the delivery of economic, social and environmental priorities across the region.	Funding secured from State or Federal government to support implementation of landfill diversion options.	Target	$0	$0	$0	$50,000	$50,000
		Actual	$0	$0			

Healthy, Engaged and Resourceful Communities

Statement of intent

The social fabric of our growing region is friendly, active, healthy and inclusive.

Enduring social connectedness that drives positive community participation and contribution.

IDENTIFY, DELIVER, AND SUPPORT COMMUNITY ACTIVITIES THAT CONNECT RESIDENTS OF THE SCENIC RIM.					
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**
Provide outreach locations access to resources and devices by implementing the new Mobile Library service.	Customer, Community and Culture	1 July 2022	30 June 2023	On track	A full outreach service has been operational while the Mobile Van is being developed.
Deliver library programs and events that actively target youth involvement and participation.	Customer, Community and Culture	1 July 2022	30 June 2023	On track	
Partner with indigenous groups to deliver programs to promote literacy.	Customer, Community and Culture	1 July 2022	30 June 2023	On track	

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
The community has access to a broad range of resources that drive increased community capability and resilience	Mobile library van fully operational by 31 December 2022.	Target	N/A	100%	N/A	N/A	100%
		Actual	N/A	75%			
	The number of community, outreach and library programs delivered annually is increased, with a particular emphasis on providing activities in partnership with community groups.	Target	2	2	2	2	8 activities
		Actual	17	21			
	The number of library-facilitated youth (13–18-year-olds) events is increased.	Target	2	2	1	1	6 events
		Actual	9	4			

LEAD OR PARTNER IN THE DELIVERY OF INITIATIVES THAT DRIVE SOCIAL CHANGE, CULTURAL DIVERSITY, AND CONNECTEDNESS.					
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**
Develop and foster partnerships with key stakeholders to deliver events and activities that celebrate identity, social inclusion, and connectedness.	Customer, Community and Culture	1 July 2022	30 June 2023	On track	
Partner with key stakeholders to deliver youth-oriented events and activities that celebrate our young people.	Customer, Community and Culture	1 July 2022	30 June 2023	On track	

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Existing, new and returning residents are motivated to participate in the community, resulting in strong and inclusive social networks and increased resilience.	Tamborine Mountain Library refurbishment is completed.	Target	N/A	N/A	N/A	100%	100%
		Actual	N/A	50%			
	New programs are introduced at the Tamborine Mountain Library within the Makerspace area, Local History area and meeting rooms.	Target	N/A	N/A	N/A	10	10
		Actual	N/A	N/A			
	Stakeholder partnerships achieved for community events and activities.	Target	1	1	1	1	4
		Actual	1	1			
	Number of youth-oriented events and activities.is increased.	Target	1	1	1	1	4
		Actual	1	1			

DEVELOP AND IMPLEMENT THE *SCENIC RIM RECONCILIATION ACTION PLAN.*					
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**
Finalise and adopt the Scenic Rim Regional Council 'Innovate' Reconciliation Action Plan.	Customer, Community and Culture	1 July 2022	31 December 2022 30 June 2023 (Extended date approved at Ordinary Meeting on 22 November 2022)	On track	
Commence delivery of year one actions of the Scenic Rim Regional Council 'Innovate' Reconciliation Action Plan.	Customer, Community and Culture	1 July 2022	30 June 2023 (Postponement approved at Ordinary Meeting on 22 November 2022)		

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
The inaugural Scenic Rim Reconciliation Action Plan is evidenced by action.	Scenic Rim Reconciliation Action Plan is adopted by Council.	Target	N/A	N/A	25%	75%	100%
		Actual	N/A	N/A			
	High priority (year one) actions from the adopted plan are implemented. (Deletion approved at Ordinary Meeting on 22 November 2022)	Target					30 June 2023
		Actual					

Enhanced community involvement that increases resilience, capability and resourcefulness.

DESIGN, DEVELOP AND DELIVER RESOURCES TO EDUCATE, BUILD AWARENESS AND INCREASE CAPACITY AND RESILIENCE IN THE COMMUNITY.						
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**	
Update Council resources to increase the capacity of the community and build more resilience.	Customer, Community and Culture	1 July 2022	30 June 2023	On track		
INDICATOR FOR SUCCESS	**KPI MILESTONE / KPI**	**TARGET / ACTUAL**	**Q1**	**Q2**	**Q3**	**Q4**	**ANNUAL**
The community has access to a broad range of resources that drive increased community capability and resilience.	Number of resilience resources updated and distributed across the community.	Target	1	N/A	1	N/A	2
		Actual	1	1			

STRENGTHEN COMMUNITY VOLUNTEERISM THROUGH TARGETED INITIATIVES AND PROGRAMS.						
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**	
Attract, manage, and retain volunteers through targeted initiatives and programs that are purposeful and meaningful.	Customer, Community and Culture	1 July 2022	30 June 2023	On track		
INDICATOR FOR SUCCESS	**KPI MILESTONE / KPI**	**TARGET / ACTUAL**	**Q1**	**Q2**	**Q3**	**Q4**	**ANNUAL**
Existing, new, and returning residents are motivated to participate in the community, resulting in strong and inclusive social networks and increased resilience.	Volunteer recognition events and activities delivered.	Target	1	1	N/A	N/A	2
		Actual	1	2			
	Volunteering resources are updated and distributed.	Target	N/A	N/A	N/A	100%	100%
		Actual	N/A	N/A			
	Number of training and engagement sessions held with Community Disaster Volunteers.	Target	1	1	1	1	4
		Actual	1	1			

Increased capacity and community aspiration for improved health and wellbeing.

DEVELOP A STRATEGIC UNDERSTANDING OF HEALTHY COMMUNITY INDICATORS AND ENABLERS TO FACILITATE PLANNING FOR THE DELIVERY OF COMMUNITY INFRASTRUCTURE AND PROGRAMS.					
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**
Explore funding opportunities and strategic partnerships to improve health and wellbeing outcomes through built and social infrastructure.	Customer, Community and Culture	1 July 2022	30 June 2023	On track	

INDICATOR FOR SUCCESS	**KPI MILESTONE / KPI**	**TARGET / ACTUAL**	**Q1**	**Q2**	**Q3**	**Q4**	**ANNUAL**
The community has access to recreational infrastructure and opportunities that enable improved health and wellness.	Number of partnerships to improve walk and cycle infrastructure developed.	Target	1	N/A	1	N/A	2
		Actual	1	N/A			

PLAN AND PROVIDE AN ENVIRONMENT AND OPPORTUNITIES THAT ENTICE THE COMMUNITY TO PARTICIPATE IN AN ACTIVE LIFESTYLE.

ACTIVITIES	LEAD	START DATE	END DATE	Q2 STATUS	COMMENTS (BY EXCEPTION)
Explore funding opportunities and strategic partnerships to build sustainability of health and wellbeing programs.	Customer, Community and Culture	1 July 2022	30 June 2023	On track	.
Evaluate the Health and Wellbeing Programs to ensure that Council's investment in health and wellbeing is fit for purpose, delivers value for money, and continues to meet the needs of a diverse and growing population.	Customer, Community and Culture	1 July 2022	30 June 2023	On track	

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
The community has access to a broad range of resources that drive increased capacity and resilience.	Funding and partnerships successful.	Target	1	N/A	1	N/A	1
		Actual	1	N/A			
The community has access to recreational infrastructure and opportunities that enable improved health and wellness.	Report detailing Health and Wellbeing Programs completed and presented to Council.	Target	25%	25%	25%	25%	100%
		Actual	25%	25%			

DEVELOP AND DELIVER A RANGE OF PROGRAMS TO PROMOTE AND FACILITATE COMMUNITY HEALTH AND WELLNESS.						
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**	
Build the capacity of the community to participate in health and wellbeing programs.	Customer, Community and Culture	1 July 2022	30 June 2023	On track		
INDICATOR FOR SUCCESS	**KPI MILESTONE / KPI**	**TARGET / ACTUAL**	**Q1**	**Q2**	**Q3**	**Q4**	**ANNUAL**
The community has access to recreational infrastructure and opportunities that enable improved health and wellness.	Number of health and wellbeing programs delivered.	Target	3	2	2	3	10
		Actual	3	2			

Advocacy and partnerships that ensure the community's access to essential social services and infrastructure.

PARTICIPATE IN STRATEGIC DISCUSSIONS AND/OR PARTNERSHIPS WITH ALL LEVELS OF GOVERNMENT AND COMMUNITY AGENCIES TO IDENTIFY, ADVOCATE FOR, AND FACILITATE IMPROVED ACCESS TO COMMUNITY AND SOCIAL SERVICES.					
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**
Finalise the Scenic Rim Community and Culture Strategy 2022~~-2027~~ 2032 for adoption by Council.	Customer, Community and Culture	1 July 2022	30 September 2022 ~~31 March 2023 (Extended date approved at Ordinary Meeting on 22 November 2022)~~ 30 September 2023 (Extended date approved at Ordinary Meeting on 21 February 2023)	Requires attention	Delivery of the Community and Culture Strategy has been delayed due to the finalisation of other strategies. A Draft Community and Culture Strategy will be out for community engagement by 30 June 2023 and scheduled for adoption by Council in the first quarter of the 2023-2024 financial year. Noting, that the timeframe of the Strategy is being extended to 2032.
~~Deliver year one actions outlined in the Scenic Rim Community and Culture Strategy 2022-2027~~ Deletion approved at Ordinary Meeting on 21 February 2023	~~Customer, Community and Culture~~	~~1 October 2022~~ ~~1 April 2022 (Extended date approved at Ordinary Meeting on 22 November 2022)~~	~~30 June 2023~~	Requires attention	Please refer to comments above.

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Productive discussions with government and agency partners to facilitate the community's access to required human and social services.	Community engagement on draft Community and Culture Strategy has commenced.	Target	0%	0%	0%	100%	100%
		Actual	0%	0%			

PARTICIPATE IN STRATEGIC DISCUSSIONS AND/OR PARTNERSHIPS WITH ALL LEVELS OF GOVERNMENT AND COMMUNITY AGENCIES TO IDENTIFY, ADVOCATE FOR, AND FACILITATE IMPROVED ACCESS TO COMMUNITY AND SOCIAL SERVICES.							
~~Productive discussions with government and agency partners to facilitate the community's access to required human and social services.~~	~~Scenic Rim Community and Culture Strategy 2022-2027 developed and adopted by Council by 31 March 2023.~~ (Deletion approved at Ordinary Meeting on 21 February 2023)	~~Target~~	~~N/A~~	~~N/A~~	~~100%~~	~~N/A~~	~~100%~~
		~~Actual~~	~~N/A~~				
	~~Deliver year one actions included in the Scenic Rim Community and Culture Strategy 2022-2027~~ (Deletion approved at Ordinary Meeting on 21 February 2023)	~~Target~~	~~0%~~	~~0%~~	~~0%~~	~~25%~~	~~25%~~
		~~Actual~~	~~0%~~				
	Annual Report Card tracking progress against the adopted Community and Culture Strategy 2022-2027 presented to Council. (Deletion approved at Ordinary Meeting on 22 November 2022)	Target					100%
		Actual					

OPERATIONAL PLAN 2022-2023
QUARTER TWO PROGRESS REPORT
1 OCTOBER - 31 DECEMBER 2022

CONTENTS

Executive Summary

This report has been prepared to demonstrate the progress made towards the achievement of the key activities identified in the annual Operational Plan 2022-2023 that contribute to the delivery of the five year Corporate Plan *(Scenic Rim 2026)*, as required by Section 175 of the *Local Government Regulations 2012.*

Due to the impacts of natural disasters, COVID-19 and other factors, a number of activities which had been planned for 2021-2022 were not completed by 30 June 2022 and extensions of time were approved by Council, for continued delivery in 2022-2023. The report provides an update of progress against those activities, based on the extensions approved by Council.

Significant progress has been made against the Operational Plan 2022-2023 during the period 1 October 2022 to 31 December 2022 (Quarter Two). Although Council continues to manage the impacts of COVID-19, and the impacts of natural disasters in recent years, our focus remains firmly on delivering the long-term community vision and the key outcomes set out in the Corporate Plan *Scenic Rim 2026* through the delivery of the activities set out in the *Operational Plan 2022-2023*.

The table below shows an overall summary of the status of the Operational Plan 2022-2023 implementation as at 31 December 2022.

		COMPLETED	ON TRACK	MONITOR	REQUIRES ATTENTION	CANCELLED / POSTPONED	TOTAL
	Spectacular Scenery and Healthy Environment		18				18
	Sustainable and Prosperous Economy	1	12	7			20
	Open and Responsive Government	1	10	6			17
	Relaxed Living and Rural Lifestyle		8	4			12
	Vibrant and Active Towns and Villages		10	3			13
	Accessible and Serviced Region	1	26	5	1		33
	Healthy, Engaged and Resourceful Communities		12		2		14
		3	**96**	**25**	**3**	**0**	**127**

Throughout the report, each activity has been assigned a status. *On track* means the work is progressing as planned. *Requires attention* means there is a need for a change to the original plan as adopted in the Operational Plan. For example, an extension of time is needed. *Monitor* means that there has been some issue with the delivery of the planned activity, such as a delay, and although no action is required at this time, Council is made aware that action may be required in the next reporting period.

Spectacular Scenery and Healthy Environment

- At its Ordinary Meeting in October 2022, Council approved the allocation of more than $156,380 for 51 projects by community groups and individual landowners that will help to preserve and enhance the Scenic Rim's natural environment.
- Get Ready Queensland Week, which ran from 10 to 16 October 2022, encouraged residents to prepare a 'what if' plan for extreme weather conditions which may again impact the region, and promoted utilising the Disaster Dashboard as a single source of information.

Sustainable and Prosperous Economy

- Council won a Silver Award at the Queensland Tourism Awards – in the Excellence in Food Tourism category.
- A highly successful Business Breakfast was attended by 120 business people and featured new CEO David Keenan as the guest speaker.
- Council supported the staging of a new event for the region, the Yonder festival, which brought in over $273,000 to the region's economy
- Through accessing grant funding, Council supported the staging of the Queensland Rowing Grade Championships at Lake Wyaralong, which brought in around $197,000 to the region's economy and demonstrated the capability of the site which is due to host the rowing events at the 2032 Olympics.
- Stakeholder engagement commenced for an improved Eat Local Week festival in 2023.
- Scenic Rim business Plasvacc won a Premier of Queensland's Export Award in the Small Business category.

Open and Responsive Government

- The Annual Report 2021-2022 was adopted by Council and published on Council's website in line with legislative requirements.

Relaxed Living and Rural Lifestyle

- Scenic Rim Growth Management Strategy 2041 was adopted.

Vibrant and Active Towns and Villages

- Members of the Scenic Rim community, business operators and visitors to the region were invited to help shape planning for Tamborine Mountain's Gallery Walk by providing their feedback on concept plans for the popular precinct. Community consultation undertaken in Quarter Two marked another step towards the development of a business case for a pedestrian boulevard.

Accessible and Serviced Region

- During Quarter Two, a competition was launched which challenged young people in the region to think about new ways to reduce and reuse waste.
- Council promoted National Recycling Week, with the theme 'it isn't waste until it is wasted'.
- Significant upgrades to Lake Moogerah Caravan Park were completed in Quarter Two.

Healthy, Engaged and Resourceful Communities

- In October 2022, Council approved the allocation of the first round of major and minor grants to local organisations, following a 35% increase in funding for the Community Grants Program in 2022-2023. The program is an investment in grassroots community and not-for-profit groups, as well as sporting and recreational organisations. Forty-one local organisations shared over $236,400 in grants for projects which add value to communities across the region.

- After winning the Programs and Activities Award at the 2022 Australian Sport, Recreation and Play Innovation Awards in Melbourne in July 2022, Council celebrated another win for the EmpowHER hiking program in October 2022, winning the Government Achievement Award in the Outdoors Queensland Awards.

Operational Plan 2021-2022 - Activities Carried Forward

As reported in Council's Quarter Four Operational Plan 2021-2022 Progress Report, a number of activities were unable to be completed by the end of 2021-2022 as planned. Therefore, extensions were approved for a number of activities. The following table provides details of the 2021-2022 activities which were incomplete at 30 September 2022 and are not already included in the Operational Plan 2022-2023. The table provides details of the carried forward activities, the extension date which enabled them to be carried across to the new financial year, and, where relevant, a new approved delivery date based on commentary provided.

	ACTIVITIES	LEAD	APPROVED EXTENSIONS	Q2 STATUS	COMMENTS (BY EXCEPTION)
	Develop the Scenic Rim Climate Change Statement of Intent	Regional Development, Health and Biodiversity	30 September 2022 (approved at Ordinary Meeting 16 August 2022) 30 November 2022 (approved at Ordinary Meeting 22 November 2022)	Completed	
	Review and endorse 2021 Local Disaster Management Plan	Customer, Community and Culture	30 September 2022 (approved at Ordinary Meeting 16 August 2022) 31 December 2022 (approved at Ordinary Meeting 22 November 2022)	Monitor	The final draft of the Local Disaster Management Plan is in preparation for endorsement by the Local Disaster Management Group. The 2023 review is on track with endorsement expected by February 2023.
	Report to Council on economic value derived from tourism.	Regional Prosperity and Communications	31 December 2022 (approved at Ordinary Meeting 16 August 2022)	Monitor	Report closing out the Scenic Rim Tourism Strategy 2017-2021 to be presented at the Ordinary Meeting on 24 January 2023. This report includes the latest data on the economic value of tourism.
	Develop the Scenic Rim Growth Management Strategy including an Implementation Plan and respond to all public submissions.	Regional Development, Health and Biodiversity	30 September 2022 (approved at Ordinary Meeting 16 August 2022) 30 November 2022 (approved at Ordinary Meeting 22 November 2022)	Completed	

	ACTIVITIES	LEAD	APPROVED EXTENSIONS	Q2 STATUS	COMMENTS (BY EXCEPTION)
	Review the Scenic Rim Planning Scheme 2020 to ensure it aligns with community aspirations and legislative requirements.	Regional Development, Health and Biodiversity	31 December 2022 (approved at Ordinary Meeting 16 August 2022)	Monitor	The final draft Major Amendment to the Scenic Rim Planning Scheme (Amendment No.3) was submitted to the Minister for approval in December 2022. The amendment is on track to commence by March 2023.
	Facilitate a review of the Information Services and Technology Strategic Plan to allow update and integration with the Scenic Rim Smart Region Strategy 2022-2032.	Information Services and Technology	30 September 2022 (approved at Ordinary Meeting 16 August 2022) 31 March 2023 (approved at Ordinary Meeting 22 November 2022)	On track	
	Establish an online platform that provides stakeholders with information regarding works on road reserves that may impact the transport network.	Maintenance and Operations	30 June 2023 (approved at Ordinary Meeting 16 August 2022)	On track	
	Complete review of Waste Facilities and Services.	Resources and Sustainability	30 June 2023 (approved at Ordinary Meeting 16 August 2022)	On track	

Spectacular Scenery and Healthy Environment

Statement of Intent

The region's unique natural environment and rural landscapes are preserved and enhanced in partnership with our community.

Recognition, preservation and enhancement of the region's unique environment and natural resources, including its biodiversity.

CONTINUE TO IMPLEMENT ACTIONS CONTAINED WITHIN THE SCENIC RIM REGIONAL COUNCIL BIODIVERSITY STRATEGY 2015-2025.					
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**
Deliver actions identified in the five-year implementation plan (2020-2025).	Regional Development, Health and Biodiversity	1 July 2022	30 June 2023	On track	
Continue to deliver programs aligned with Council's biodiversity vision.	Regional Development, Health and Biodiversity	1 July 2022	30 June 2023	On track	

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Biodiversity across the region is protected.	New properties secured under the Habitat Protection Program.	Target	7	8	8	7	30
		Actual	10	14			
Outcomes are enhanced by productive partnerships and knowledge sharing.	Total value of grant funding allocated to the community.	Target	0	$75,000	$75,000	0	$150,000
		Actual	0	$132,802			
	Number of environmental education events delivered.	Target	2	2	2	2	8
		Actual	4	2			

PARTNER AND COLLABORATE WITH AGENCIES, COMMUNITY GROUPS AND PRIVATE LANDHOLDERS TO PROVIDE A COORDINATED APPROACH TO PROTECTING BIODIVERSITY WITHIN THE REGION.					
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**
Establish project agreements with agencies, community groups or private landholders for the delivery of biodiversity projects.	Regional Development, Health and Biodiversity	1 July 2022	31 December 2022 30 June 2023 (Extended date approved at Ordinary Meeting on 22 November 2022)	On track	
Deliver biodiversity projects in collaboration with agencies, community groups or private landholders.	Regional Development, Health and Biodiversity	1 July 2022	30 June 2023	On track	

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Outcomes are enhanced by productive partnerships and knowledge sharing.	Number of biodiversity projects established in collaboration with agencies, community groups or private landholders.	Target	0	0	1	1	2
		Actual	0	0			
	Value of support secured through biodiversity partnerships.	Target	0	0	0	$100,000	$100,000
		Actual	0	0			

CONTINUE TO DELIVER, IN PARTNERSHIP WITH THE COUNCIL OF MAYORS SOUTH-EAST QUEENSLAND, THE RESILIENT RIVERS PROGRAM.					
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**
Deliver actions under the Logan-Albert Catchment Action Plan.	Regional Development, Health and Biodiversity	1 July 2022	30 June 2023	On track	
Deliver actions under the Bremer Catchment Action Plan.	Regional Development, Health and Biodiversity	1 July 2022	30 June 2023	On track	

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Natural environment and rural landscapes are enhanced as a result of planned action	Projects delivered under the Logan-Albert Catchment Action Plan.	Target	2	0	0	0	2
		Actual	2	0			
	Projects delivered under the Bremer Catchment Action Plan.	Target	0	0	2	0	2
		Actual	0	0			

Adaptation to changing climate and weather patterns.

DEVELOP A PROGRAM OF WORK TO FACILITATE CLIMATE ADAPTATION ACROSS THE REGION.						
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**	
Develop the Scenic Rim Climate Change Strategy and Implementation Plan.	Regional Development, Health and Biodiversity	1 July 2022	30 June 2023	On track		

INDICATOR FOR SUCCESS	**KPI MILESTONE / KPI**	**TARGET / ACTUAL**	**Q1**	**Q2**	**Q3**	**Q4**	**ANNUAL**
Natural environment and rural landscapes are enhanced as a result of planned actions.	Scenic Rim Climate Change Strategy adopted by Council.	Target	0	0	0	100%	100%
		Actual	0	0			
	Scenic Rim Climate Change Implementation Plan developed.	Target	0	0	0	100%	100%
		Actual	0	0			

INCREASE COMMUNITY AWARENESS OF THE CAUSES AND IMPACTS OF, AND MITIGATION STRATEGIES TO MANAGE, DROUGHT AND NATURAL DISASTERS SUCH AS FIRE AND FLOOD.					
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**
Develop or review disaster management plans and procedures as needed by the Local Disaster Management Group.	Customer, Community and Culture	1 July 2022	30 June 2023	On track	Administrative update made to the Scenic Rim Bushfire Management Sub Plan available for viewing on Council's website.
Deliver annual disaster management exercises to increase local coordination capability.	Customer, Community and Culture	1 July 2022	30 June 2023	On track	Two day Disaster Coordination Centre Training held was held on 18 and 19 October 2022. Council participated in Exercise Awash, which was held on 28 October 2022.

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Outcomes are enhanced by productive partnerships and knowledge sharing.	Number of local disaster management plans and procedures developed, reviewed and endorsed by the Local Disaster Management Group.	Target	0	1	1	0	2
		Actual	0	1			
Increased community awareness of drought and natural disaster mitigation enhances resilience.	Number of disaster management exercises and training sessions facilitated for Council and stakeholders who participate in disaster response and recovery activities.	Target	0	1	0	1	2
		Actual	0	2			

INCORPORATE NATURAL DISASTER MITIGATION IN THE DESIGN AND OPERATION OF COUNCIL'S FACILITIES AND ASSETS.					
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**
Design new facilities and assets to current standards and guidelines, incorporating natural disaster mitigation.	Maintenance and Operations	1 July 2022	30 June 2023	On track	All facilities and assets are designed/constructed to current Building Code of Australia.
INDICATOR FOR SUCCESS	**KPI MILESTONE / KPI**	**TARGET / ACTUAL**	**Q1**	**Q2**	**Q3**	**Q4**	**ANNUAL**
Council's assets provide appropriate and sustainable levels of service.	Designs for Council's new or upgraded facilities and assets incorporate natural disaster mitigation.	Target	0%	0%	75%	25%	100%
		Actual	0%	0%			

DESIGN AND DELIVER INITIATIVES TO INCREASE ENVIRONMENTAL SUSTAINABILITY ACROSS COUNCIL'S OPERATIONS.					
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**
Investigate the use of energy efficient infrastructure and processes in the operation of Council's operational facilities.	Maintenance and Operations Regional Development, Health and Biodiversity	1 July 2022	30 June 2023	On track	
Implement energy-smart technology in Council's buildings and community facilities.	Maintenance and Operations Regional Development, Health and Biodiversity	1 July 2022	30 June 2023	On track	Council initiated a process of replacing existing conventional lighting with LED lighting at various facilities throughout the Region. End-of-life air conditioning systems are being replaced with energy efficient systems.

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Council's assets provide appropriate and sustainable levels of service.	Number of LED lights installed in Council buildings and community facilities.	Target	25	25	25	25	100
		Actual	60	0			
	Number of external grants secured to fund implementation of significant energy efficiency projects.	Target	0	0	0	1	1
		Actual	0	0			

ADVOCATE FOR THE EVALUATION OF OPTIONS FOR INCREASING WATER RESILIENCE WITHIN THE REGION.					
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**
Progress Water for Warrill Project advocacy.	Regional Prosperity and Communications	1 July 2022	30 June 2023	On track	In December 2022, the Queensland Government lodged a formal application on behalf of Water for Warrill Ltd, seeking support for the proposal from the Australian Government National Water Grid Authority for funding to prepare a Preliminary Business Case and Options Analysis. Application likely to be considered in the first quarter of 2023, with announcement anticipated in May. No Advisory Group meetings were held during this time, due to waiting for the Queensland Government to submit the application.
Investigate policy options to increase domestic water supply capacity for new dwellings in the region to reduce demand on reticulated water supply.	Regional Development, Health and Biodiversity	1 July 2022	30 June 2023	On track	The Growth Management Strategy adopted by Council December 2022 included recommendations to review water storage requirements.

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Water resilience across the region is increased.	Number of Advisory Group meetings attended in support of the Water for Warrill project.	Target	1	1	1	1	4
		Actual	0	0			
	Recommendations for policy options to increase domestic water supply capacity for new dwellings presented to Council for consideration.	Target	0%	50%	0%	50%	100%
		Actual	N/A	50%			

CONTINUE TO DELIVER ONE MILLION TREES FOR THE SCENIC RIM BY 2025.					
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**
Deliver rural trees initiative.	Regional Development, Health and Biodiversity	1 July 2022	30 June 2023	On track	
Deliver community trees initiative.	Regional Development, Health and Biodiversity	1 July 2022	30 June 2023	On track	
Deliver habitat trees initiative.	Regional Development, Health and Biodiversity	1 July 2022	30 June 2023	On track	
Deliver River trees initiative.	Regional Development, Health and Biodiversity	1 July 2022	30 June 2023	On track	

INDICATOR FOR SUCCESS	**KPI MILESTONE / KPI**	**TARGET / ACTUAL**	**Q1**	**Q2**	**Q3**	**Q4**	**ANNUAL**
Natural environment and rural landscapes are enhanced as result of planned actions.	Number of trees planted annually to achieve 'One Million Trees for the Scenic Rim' target by 2025.	Target	22,500	22,500	22,500	22,500	90,000
		Actual	7,284	25,304			

Sustainable and Prosperous Economy

Statement of intent

An enhanced regional brand underpins sustainable economic growth for businesses, strong local employment opportunities and high-performing primary production and tourism industries.

The current and future economic prosperity of the region.

CONTINUE TO IMPLEMENT THE *SCENIC RIM REGIONAL PROSPERITY STRATEGY 2020-2025.*

ACTIVITIES	LEAD	START DATE	END DATE	Q2 STATUS	COMMENTS (BY EXCEPTION)
Deliver year two actions contained in the Scenic Rim Regional Prosperity Strategy 2020 – 2025.	Regional Prosperity and Communications	1 July 2022	30 June 2023	On track	Ongoing engagement with local businesses, industry groups and government agencies has occurred along with delivery of development programs to ensure continued sustainable economic growth. A business networking breakfast, featuring new CEO David Keenan as a keynote speaker, was held in December attracting 120 attendees.

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Outcomes are enhanced through productive partnerships and knowledge sharing.	Number of businesses engaged annually.	Target	50	50	50	50	200
		Actual	60	142			
	Number of developmental projects/initiatives delivered in collaboration with Chambers of Commerce, Destination Scenic Rim, and other business groups.	Target	1	2	1	1	5
		Actual	7	6			
Investment in the region grows.	Number of concept and pre-lodgement meetings attended by Regional Prosperity team members.	Target	3	2	2	3	10
		Actual	4	4			

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Investment in the region grows.	Event impact and economic impact modelling - number of scenarios modelled.	Target	2	3	2	3	10
		Actual	4	4			
	Number of potential development applicants supported through case management.	Target	2	1	1	2	6
		Actual	2	2			

FACILITATE AND MENTOR CONTINUED DEVELOPMENT AND SUSTAINABILITY OF DIVERSE AND HIGH-PERFORMING LOCAL BUSINESSES, WITH CAPABILITY TO ADAPT AND THRIVE.					
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**
Engage with local businesses through visitation schedule, regular program of assistance and refer to opportunities through local, Queensland and Australian Government programs.	Regional Prosperity and Communications	1 July 2022	30 June 2023	On track	Continued to engage with local businesses and provide connection to government support and programs, also promoting support available.
Deliver a region-relevant program of activities as part of Small Business Month.	Regional Prosperity and Communications	1 May 2023	31 May 2023	On track	Small Business Month is May 2023 so planning will commence in Quarter Three.
Conduct quarterly meetings of the Scenic Rim Regional Prosperity Leadership Alliance.	Regional Prosperity and Communications	1 July 2022	30 June 2023	Monitor	Due to resourcing constraints the finalisation of membership, limited response to the Expression of Interest, the establishment of the Alliance and scheduling of meetings have not yet progressed. This is expected to occur in Quarter Three.

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Creation of valued employment for local residents are supported.	Number of events delivered as part of Small Business Month.	Target	0	0	0	15	15
		Actual	0	0			
	Number of individuals registered to participate in Small Business Month activities.	Target	0	0	0	100	100
		Actual	0	0			
	Number of quarterly meetings of Scenic Rim Regional Prosperity Leadership Alliance held.	Target	1	1	1	1	4
		Actual	0	0			

SUPPORT THE LOCAL ECONOMY THROUGH THE DEVELOPMENT OF STRATEGIC PARTNERSHIPS AND SUPPLY CHAIN MANAGEMENT.					
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**
Continue to engage local businesses in exploring opportunities for increasing local economic spend.	Regional Prosperity and Communications	1 July 2022	30 June 2023	On track	Council's local spend was approximately $7.5 million, equating to 34% of overall spend in this reporting period.
Progress and promote the Shop Scenic Rim fixed loop gift card program.	Regional Prosperity and Communications	1 July 2022	30 June 2023	Monitor	The lead up to Christmas delivered an injection of gift cards in the community as employee gifts and local prize draws, with additional materials provided to ensure recipient of the gift cards were aware of range of stores at which the cards could be redeemed. Increased promotion via social media marketing has also increased awareness of the program.
					Focus this quarter was to ensure an increase in redemptions given value of unredeemed funds, rather than additional businesses participating in program.
					This quarter, a total of 178 cards have been purchased, with a total load value of $13,081, with 38 redemptions equating to a value of $2,743, a significant increase from previous quarter when12 cards were loaded with a total value of $1,284 and only 10 redemptions, totalling $234. This constitutes over 1000% improvement in every indicator.
Develop Council's Inventory Procurement Plan to highlight the annual inventory procurement and opportunities for local suppliers.	Council Sustainability	1 July 2022	30 June 2023	On track	

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Council continues to focus on 'buying local'.	Percentage of Council's materials and services expenses purchased from local suppliers.	Target	35%	35%	35%	35%	35%
		Actual	23%	34%			

SUPPORT THE LOCAL ECONOMY THROUGH THE DEVELOPMENT OF STRATEGIC PARTNERSHIPS AND SUPPLY CHAIN MANAGEMENT.							
INDICATOR FOR SUCCESS	**KPI MILESTONE / KPI**	**TARGET / ACTUAL**	**Q1**	**Q2**	**Q3**	**Q4**	**ANNUAL**
	Number of local businesses participating in Shop Scenic Rim program.	Target	65	50	15	20	150
		Actual	68	6			
	Value of Shop Scenic Rim gift cards redeemed in participating businesses.	Target	$2,500	$5,000	$5,000	$2,500	$35,000 $15,000 (Amended target approved at Ordinary Meeting on 22 November 2022)
		Actual	$234	$2,743			
	Value loaded on Shop Scenic Rim gift cards.	Target	$2,500	$12,500	$5000	$5,000	$25,000
		Actual	$1,284	$13,081			

An industry footprint that aligns to aspirations of the region and facilitates an evolving economy.

FACILITATE THE RETENTION, EXPANSION, AND ATTRACTION OF INDUSTRIAL BUSINESSES, CONTINGENT ON MARKET DEMAND.					
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**
Develop a suite of investment attraction marketing materials and tactics, targeted at potential investors.	Regional Prosperity and Communications	1 July 2022	30 June 2023	On track	Lucid Economics have been engaged to co-deliver the Scenic Rim Investment Attraction project. These materials will be developed as part of this program.
Continue to facilitate Scenic Rim Strategic Coordination Group meetings (with Office of the Coordinator-General, Department of State Development, Infrastructure, Local Government and Planning, Department of Transport and Main Roads and other relevant agencies), actions and outcomes.	Regional Prosperity and Communications	1 July 2022	30 June 2023	On track	These meetings are proving exceptionally valuable at identifying and resolving issues, and progressing a strategic agenda

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Investment in the region grows.	Number of engagements with medium-to-large industrial businesses to support retention, expansion, or attraction to the region.	Target	1	1	1	1	4
		Actual	2	1			
	Number of Scenic Rim Strategic Co-ordination Group meetings held.	Target	1	1	1	1	4
		Actual	1	1			

CHAMPION THE BROMELTON STATE DEVELOPMENT AREA (SDA) PARTNERSHIP.					
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**
Ensure efficient delivery of the grant-funded Scenic Rim Inland Rail Interface Improvement project (subject to it passing 'gate' hurdles as determined by funding body).	Regional Prosperity and Communications	1 July 2022	30 June 2023	Completed	On September 2002, Council received formal notification from Department of Infrastructure, Transport, Regional Development, Communications and the Arts, that Council submissions under the program did not progress through Gate 2A, as, after further exploration, it was assessed that the options proposed fell outside the scope of the project plan.
Include comprehensive information for Bromelton State Development Area (SDA) opportunity in broader investment attraction material and marketing.	Regional Prosperity and Communications	1 July 2022	30 June 2023	On track	Bromelton SDA information is to be incorporated as part of the content being developed as part of the Scenic Rim Investment Attraction project.

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Outcomes are enhanced through productive partnerships and knowledge sharing.	Investment attraction collateral for Bromelton produced (in conjunction with Department of State Development, Infrastructure, Local Government and Planning) and disseminated through hard copy channels and online.	Target	10%	30%	35%	25%	100%
		Actual	10%	20%			

ADVOCATE FOR AGRICULTURE-BASED FUTURE INDUSTRY OPPORTUNITIES.

ACTIVITIES	LEAD	START DATE	END DATE	Q2 STATUS	COMMENTS (BY EXCEPTION)
Work with agri-sector to facilitate growth and capitalise on opportunities in agri-business and agri-tourism.	Regional Prosperity and Communications	1 July 2022	30 June 2023	Monitor	Due to resourcing constraints, year one actions in the adopted Agribusiness and Agritourism 3-Year strategy have not progressed as proposed. Appointment of Economic Development Officer - Agribusiness and Workforce Development as well as Principal Specialist Regional Prosperity in December 2022, will allow this to progress in Quarter Three and Quarter Four.

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Outcomes are enhanced through productive partnerships and knowledge sharing.	Year one actions of the three-year action plan of the Agri-business and Agri-tourism Industry Development Program 10-year Roadmap are delivered.	Target	10%	30%	35%	25%	100%
		Actual	10%	5%			

Sustainable value captured from tourism in the region with regional capability to drive prosperity.

BUILD ON THE SCENIC RIM DESTINATION MARKETING BRANDS, SUCH AS "THE RICHEST PLACE ON EARTH, IN AUSTRALIA," TO DRIVE AWARENESS, VISITATION AND TOURISM INVESTMENT.					
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**
Deliver tactical destination marketing campaign in conjunction with industry.	Regional Prosperity and Communications	1 July 2022	30 June 2023	On track	A digital marketing campaign was in market for six weeks (5 October to 13 November 2022) with the primary objective to drive traffic to the new Visit Scenic Rim website. Delivered during the 'travel consideration' period for the 2022-2023 summer holidays, the campaign reached over a million 'travel intenders' in Brisbane, Gold Coast, Sydney and Melbourne, and generated nearly 24,000 visits to the Visit Scenic Rim website. A co-operative marketing opportunity was also provided for local tourism businesses to participate in the campaign. The promotions for the three participating businesses reached over half a million customers in total and generated over 18,500 leads direct to their businesses.

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Outcomes are enhanced through productive partnerships and knowledge sharing.	Number of leads to Visit Scenic Rim website from campaign activity.	Target	12,500	12,500	12,500	12,500	50,000
		Actual	31,117	64,574			
	Number of leads to tourism operators from website or digital campaigns.	Target	25,000	25,000	25,000	25,000	100,000
		Actual	30,500	20,705			
	Audience reach through campaign activity (views).	Target	1,250,000	1,250,000	1,250,000	1,250,000	5,000,000
		Actual	339,411	1,489,644			
	Campaign value generated above paid media spend.	Target	$62,500	$62,500	$62,500	$62,500	$250,000
		Actual	$0	$49,870			
	Editorial/media value generated by PR.	Target	$250,000	$250,000	$250,000	$250,000	$1 million
		Actual	$7,355,969	$4,336,735			

FACILITATE GROWTH OF QUALITY REGIONAL EVENTS AND EXPERIENCES.

ACTIVITIES	LEAD	START DATE	END DATE	Q2 STATUS	COMMENTS (BY EXCEPTION)
Plan and deliver Scenic Rim Eat Local Week 2023, including lead up marketing.	Regional Prosperity and Communications	1 July 2022	30 June 2023	On track	On track for delivery in June 2023. Planning in place for Eat Local Week to evolve to a month long event, which will be confirmed in the next quarter. Stakeholder consultation completed and expressions of interest already being received for events as part of the program.
Attract, expand, and develop new events in the region.	Regional Prosperity and Communications	1 July 2022	30 June 2023	On track	Planning for The Long Sunset is underway (April 2023)
Mentor community-based organisers of regional events to build their capability.	Regional Prosperity and Communications	1 July 2022	30 June 2023	Monitor	Regularly working with events seeking approvals and providing advice however mentoring activity has been limited due to resourcing. Once team is fully resourced, this activity will be reignited

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Investment in the region grows.	Total value of economic impact generated by support of events.	Target	$500,000	$750,000	$750,000	$2 million	$4 million
		Actual	$1,028,172	$470,674			
	Ratio of benefit to dollars invested.	Target	10:1	10:1	10:1	10:1	10:1
		Actual	137:1	188:1			
	Engagements with event organisers.	Target	12	12	12	12	12 per Quarter
		Actual	13	38			

PARTNER WITH THE UNIFIED LOCAL TOURISM ORGANISATION, DESTINATION SCENIC RIM.

ACTIVITIES	LEAD	START DATE	END DATE	Q2 STATUS	COMMENTS (BY EXCEPTION)
Jointly deliver a range of destination marketing and industry development activities.	Regional Prosperity and Communications	1 July 2022	30 June 2023	On track	Supported the delivery of Scenic Rim Farm Gate Trail October, Scenic Rim Farm Gate Markets at Breakfast Creek 10 September 2022 and market on 3 December 2022 Destination Scenic Rim will provide a report to Council detailing progress against their Business Plan in Quarter Three.

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Outcomes are enhanced through productive partnerships and knowledge sharing.	Number of financial members of Destination Scenic Rim.	Target	100	100	100	100	100
		Actual	112	130			
	Number of collaborative initiatives delivered for the tourism industry.	Target	1	1	1	1	4
		Actual	2	3			
	Timely reports submitted to Council with details of activities planned and delivered by Destination Scenic Rim.	Target	0	1	0	1	2
		Actual	0	0			

DEFINE OPPORTUNITIES TO MITIGATE THE IMPACT OF GROWTH DERIVED FROM TOURISM.					
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**
Conduct review of environmental and amenity impacts from visitation growth.	Capital Works and Asset Management	1 July 2022	31 March 2023	Monitor	Draft list of sites identified for review however project currently delayed due to current resourcing in the Asset Management Team.
Identify and investigate potential initiatives to mitigate environmental and amenity impacts from visitation growth.	Capital Works and Asset Management	1 April 2023	30 June 2023	Monitor	Project currently delayed due to current resourcing in the Asset Management Team.
Identify and investigate potential funding streams to support asset renewal in high visitation areas in line with requirements.	Financial Management	1 April 2023	30 June 2023	Monitor	Project currently on hold due to current resourcing in the Asset Management Team.

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Renewal of Council's assets, including facilities and infrastructure, is partially offset through value captured from tourism and other activities.	Review of environmental and amenity impacts from visitation growth completed by 31 March 2023.	Target	10%	30%	60%	0%	100%
		Actual	10%	15%			
	Report provided to Council identifying environmental and amenity impacts from visitation growth and evaluating potential funding streams to support asset renewal.	Target	0%	0%	0%	100%	100%
		Actual	0%	0%			

Open and Responsive Government

Statement of Intent

Ethical and transparent leadership supports the diverse needs of our community via a high-performing and financially sustainable organisation.

To be a high-quality customer-focused organisation that provides high-quality customer-focused services.

ENHANCE THE CUSTOMER EXPERIENCE THROUGH THE DELIVERY OF PLANNED ACTIONS CONTAINED WITHIN THE *SCENIC RIM REGIONAL COUNCIL CUSTOMER EXPERIENCE STRATEGY 2021-2023.*					
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**
Facilitate and support activities within the Strategy.	Customer, Community and Culture	1 July 2022	30 June 2023	Monitor	Some Key Initiatives in the strategy have not commenced but internal discussions are ongoing regarding strategy implementation.
Conduct Customer Effort Score Survey in accordance with the customer survey framework.	Customer, Community and Culture	1 July 2022	30 June 2023	On track	

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Community sentiment regarding Council and its services is improved.	Customer Effort Score Survey is completed.	Target	N/A	N/A	N/A	100%	100%
		Actual	N/A	N/A			
	Annual report card for implementation outcomes of the Scenic Rim Regional Council Customer Experience Strategy 2021-2023 is published.	Target	N/A	N/A	N/A	100%	100%
		Actual	N/A	N/A			

IMPROVE SYSTEMS AND DIGITAL CAPACITY TO ENABLE ENHANCED CUSTOMER ACCESS TO COUNCIL'S SERVICES.					
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**
Publish Scenic Rim Planning Scheme 2020 in an e-planning format to enhance user experience and assist with self-servicing of town planning enquiries.	Information Services and Technology Regional Development, Health and Biodiversity	1 July 2022	30 June 2023	On track	Migration of Planning Scheme to e-plan format complete with user-acceptance testing finalised. Launch date proposed to be in February 2023 to avoid the holiday period and ensure community and industry awareness is maximised.
Create digital capability to facilitate online customer interactions for a range of Council services.	Information Services and Technology Customer, Community and Culture	1 July 2022	30 June 2023	Monitor	Project is on hold pending full investigation of options. Existing software vendor is developing plans that potentially incorporate this functionality within their system. The timing of the delivery of a Customer Relationship Management System may be impacted by the new Information Communication Technology Strategy.

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Clear and relevant information is delivered proactively and in a timely manner.	Software provider engaged to migrate the planning scheme to an e-plan format by 31 August 2022.	Target	100%	N/A	N/A	N/A	100%
		Actual	100%	N/A			
	Migration of Scenic Rim Planning Scheme 2020 to new e-plan format completed and accessible on Council's website by 31 December 2022.	Target	25%	75%	N/A	N/A	100%
		Actual	25%	50%			

IMPROVE SYSTEMS AND DIGITAL CAPACITY TO ENABLE ENHANCED CUSTOMER ACCESS TO COUNCIL'S SERVICES.							
INDICATOR FOR SUCCESS	**KPI MILESTONE / KPI**	**TARGET / ACTUAL**	**Q1**	**Q2**	**Q3**	**Q4**	**ANNUAL**
	Engagement with online planning scheme compared to previous format of planning searches and telephone enquiries.	Target	N/A	N/A	25% reduction in town planning enquiries based on quarterly average	25% reduction in town planning enquiries based on quarterly average	25% reduction in town planning enquiries based on quarterly average for Q3 and Q4.
		Actual	N/A	N/A			
	Website enhancements 'go live' to facilitate online customer requests for a range of high demand Council services by 30 September 2022.	Target	100%	0	0	0	100%
		Actual	100%	0			
	Implementation Plan for the roll out of the Customer Request module and applications in Council's Enterprise Resource Planning system approved by Executive Leadership Team by 31 December 2022.	Target	N/A	100%	N/A	N/A	100%
		Actual	N/A	25%			
	Implementation of the Customer Request module and application suite in Council's Enterprise Resource Planning system is complete.	Target	N/A	N/A	25%	25%	50%
		Actual	N/A	N/A			

IMPROVE CAPABILITY TO MANAGE INTERACTIONS WITH OUR CUSTOMERS.

ACTIVITIES	LEAD	START DATE	END DATE	Q2 STATUS	COMMENTS (BY EXCEPTION)
Investigate and implement a Customer Relationship Management system.	Information Services and Technology Customer, Community and Culture	1 July 2022	30 June 2023	Monitor	Project is on hold pending full investigation of options. Existing software vendor is developing plans that potentially incorporate this functionality within their system. The timing of the delivery of a Customer Relationship Management System may be impacted by the new Information Communication Technology Strategy.
Streamline the way customers make and submit applications to Council.	Information Services and Technology Customer, Community and Culture	1 July 2022	30 June 2023	Monitor	High level planning has been undertaken with the TechnologyOne to establish roles and responsibilities to achieve the desired outcomes. Executive is determining delivery team.

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Council has the systems and digital capability to improve customer experience.	Selection and procurement of Customer Relationship System complete by 31 March 2023.	Target	N/A	50%	50%	0%	100%
		Actual	N/A	0%			
	Implementation of Customer Relationship System.	Target	N/A	N/A	10%	15%	25%
		Actual	N/A	N/A			
	Council's customer forms updated to allow online completion.	Target	15%	30%	45%	60%	60%
		Actual	15% (7 forms completed)	0%			

ENHANCE COMMUNICATION WITH OUR CUSTOMERS AND OTHER STAKEHOLDERS THROUGH THE EXECUTION OF THE *SCENIC RIM REGIONAL COUNCIL COMMUNICATION STRATEGY 2020-2023.*					
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**
Deliver year two activities as outlined in the Scenic Rim Regional Council Communications Strategy 2020-2023.	Regional Prosperity and Communications	1 July 2022	30 June 2023	Completed	

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Clear and relevant information is delivered proactively and in a timely manner.	Responses provided to media enquiries within 24 hours of being received by Council.	Target	75%	75%	75%	75%	75%
		Actual	100%	75%			
	Media releases distributed annually about Council business.	Target	25	25	25	25	100
		Actual	33	42			
	Number of CEO Updates issued annually to improve internal communication.	Target	3	3	3	3	12
		Actual	6	9			
	Number of advertisements published in local newspapers annually to keep the community informed.	Target	20	20	20	20	80
		Actual	57	45			
	Forward facing social media content schedules developed to increase followers on Council's Facebook and LinkedIn pages.	Target	3	3	3	3	12
		Actual	3	3			

BUILD AND MAINTAIN THE COMMUNITY'S AWARENESS AND UNDERSTANDING OF COUNCIL'S PROGRAMS, SERVICES, AND DECISION-MAKING PROCESSES.					
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**
Ensure that meeting practices of Council are contemporary and in line with legislative requirements.	Office of the CEO Governance and Assurance	1 July 2022	30 June 2023	On track	

INDICATOR FOR SUCCESS	**KPI MILESTONE / KPI**	**TARGET / ACTUAL**	**Q1**	**Q2**	**Q3**	**Q4**	**ANNUAL**
Council has ethical and transparent governance.	All Ordinary and Special meeting agendas and minutes are facilitated in accordance with what is prescribed in Council's Standing Orders.	Target	100%	100%	100%	100%	100%
		Actual	100%	100%			
	Public participation in all Ordinary and Special Meetings is enabled through the Live Meeting Broadcast and Public Gallery and is maintained in accordance with Council's Standing Orders and legislative requirements.	Target	100%	100%	100%	100%	100%
		Actual	100%	100%			

Strengthened community engagement and partnerships that improve shared expectation and commitment

DEVELOP WAYS OF INTERACTING WITH THE COMMUNITY THAT FACILITATE TWO-WAY COMMUNICATION AND STRENGTHEN RELATIONSHIPS.						
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**	
Deliver activities with a completion date of 30 June 2023, as contained within the *Scenic Rim Regional Council Community Engagement Strategy 2021-2025*.	Customer Community and Culture	1 July 2022	30 June 2023	On track	The number of participants registered did not reach target. However, there were fewer engagements via the platform in this quarter, which has resulted in fewer registrations.	

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Community sentiment regarding Council and its services is improved.	Let's Talk Scenic Rim online community engagement hub fully operational, featuring key Council projects.	Target	100%	N/A	N/A	N/A	100%
		Actual	100%	N/A			
	Number of participants registered on Let's Talk Scenic Rim.	Target	600	800	1,000	1,200	1,200
		Actual	550	626			

Strengthened relationships with other levels of government and statutory organisations to secure their commitment to a shared community vision.

PARTICIPATE IN STRATEGIC DISCUSSIONS WITH THE LOCAL GOVERNMENT ASSOCIATION OF QUEENSLAND (LGAQ) AND THE COUNCIL OF MAYORS SOUTH-EAST QUEENSLAND (COMSEQ).					
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**
Provide support to elected representatives for their participation in strategic discussions with LGAQ and COMSEQ.	Governance and Assurance	1 July 2022	30 June 2023	On track	
INDICATOR FOR SUCCESS	**KPI MILESTONE / KPI**	**TARGET / ACTUAL**	**Q1**	**Q2**	**Q3**	**Q4**	**ANNUAL**
Council's advocacy enables the delivery of economic, social and environmental priorities across the region.	Identified motions for the LGAQ Annual Conference submitted.	Target	100%	N/A	N/A	N/A	100%
		Actual	100%	N/A			

Ongoing integrity of Council's practice and processes

ENSURE COUNCIL'S POLICIES AND PRACTICES REMAIN IN LINE WITH CHANGING STATUTORY REQUIREMENTS.					
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**
Deliver training and other activities to ensure awareness of Council's Policy Review Framework and promote best practice for corporate governance.	Governance and Assurance	1 July 2022	30 June 2023	On track	
Monitor and provide assistance in the review of policies and procedures to ensure legislative obligations are maintained.	Governance and Assurance	1 July 2022	30 June 2023	Monitor	Further prioritisation of policy review is required for the third and fourth quarters. Governance will provide further communication to policy owners to request that overdue policies be reviewed as a priority.

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Council has ethical and transparent governance.	Number of governance activities scheduled that raise awareness and promote best practice around the Policy Review Framework.	Target	0	1	2	1	4
		Actual	0	1			
	Biannual audit on Council Policies and Procedures undertaken to identify current status and facilitate appropriate reporting.	Target	0	1	0	1	2
		Actual	0	1			

MAINTAIN AN EMBEDDED CULTURE AND PRACTICE OF TRANSPARENCY AND ETHICAL CONDUCT, WHILE ADHERING TO CONFIDENTIALITY AND PRIVACY REQUIREMENTS.					
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**
Continue to maintain high standards when facilitating matters and processing applications from public and external agencies.	Governance and Assurance	1 July 2022	30 June 2023	On track	
Partner with external agencies to promote awareness of good decision making and ethical conduct including privacy and confidentiality requirements.	Governance and Assurance	1 July 2022	30 June 2023	On track	

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Council has ethical and transparent governance.	Internal training on processing of Information Privacy and Right to Information applications delivered.	Target	0	0	1	1	2
		Actual	0	0			
	All Right to Information applications processed within the legislative or required timeframes.	Target	100%	100%	100%	100%	100%
		Actual	100%	100%			
	Number of training and awareness programs delivered to Councillors in conjunction with key external agency programs.	Target	1	1	1	1	4
		Actual	1	1			
	Number of training and awareness programs delivered to Council employees in conjunction with key external agency programs.	Target	1	1	1	1	4
		Actual	1	1			

ENSURE COUNCIL'S ONGOING COMPLIANCE THROUGH ROBUST AUDIT, RISK MANAGEMENT AND ASSURANCE FRAMEWORKS.					
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**
Deliver the Annual Audit Plan.	Internal Audit and Improvement	1 July 2022	30 June 2023	Monitor	Progress on the Annual Audit Plan is tracking behind schedule due to increased effort on reviews in progress. However, with a review on the balance of the plan appropriate outcomes will still be achieved.
Provide advice about controls and business improvements, as required.	Internal Audit and Improvement	1 July 2022	30 June 2023	On track	
Collaborate with, and provide assurance services to, project teams in the delivery of key projects.	Internal Audit and Improvement	1 July 2022	30 June 2023	On track	

INDICATOR FOR SUCCESS	**KPI MILESTONE / KPI**	**TARGET / ACTUAL**	**Q1**	**Q2**	**Q3**	**Q4**	**ANNUAL**
Council's practice is consistent, accurate, open and honest.	Annual Audit Plan endorsed by the Audit and Risk Committee and approved by the Chief Executive Officer by 31 August 2022.	Target	100%	0%	0%	0%	100%
		Actual	100%	0%			
	Number of Audit and Risk Committee meetings facilitated.	Target	1	1	1	1	4
		Actual	2	1			

Relaxed Living and Rural Lifestyle

Statement of intent

Future growth opportunities, development and innovation enhance our lifestyle and preserve our natural assets and prime agricultural land.

Advocacy for outcomes that are compatible with the clear and comprehensive vision for the region.

IMPLEMENT AN ADVOCACY STRATEGY TO INFLUENCE THE DEVELOPMENT OF POLICY BY OTHER LEVELS OF GOVERNMENT THAT BETTER SUPPORTS THE ECONOMIC, SOCIAL, AND ENVIRONMENTAL PRIORITIES FOR THE REGION.					
ACTIVITIES	LEAD	START DATE	END DATE	Q2 STATUS	COMMENTS (BY EXCEPTION)
Represent Scenic Rim Regional Council on Council of Mayors South-East Queensland (COMSEQ) Leveraging 2032 Working Group.	Office of the Mayor and CEO	1 July 2022	30 June 2023	On track	
Deliver regular updates to local Queensland and Australian Government representatives.	Office of the Mayor and CEO	1 July 2022	30 June 2023	On track	
Continue representation on COMSEQ and quarterly meetings with the SEQ Local Government Working Group to inform the SEQ Regional Planning Committee and the SEQ Growth Monitoring Program.	Regional Development, Health, and Biodiversity	1 July 2022	30 June 2023	On track	
Continue representation on the SEQ Regional Planning Committee to advocate for planning policy administered by the Queensland Government that better supports the economic, social, and environmental policies for the region.	Regional Development, Health, and Biodiversity	1 July 2022	30 June 2023	On track	

IMPLEMENT AN ADVOCACY STRATEGY TO INFLUENCE THE DEVELOPMENT OF POLICY BY OTHER LEVELS OF GOVERNMENT THAT BETTER SUPPORTS THE ECONOMIC, SOCIAL, AND ENVIRONMENTAL PRIORITIES FOR THE REGION.							
INDICATOR FOR SUCCESS	**KPI MILESTONE / KPI**	**TARGET / ACTUAL**	**Q1**	**Q2**	**Q3**	**Q4**	**ANNUAL**
Advocacy and innovative partnerships enable the delivery of economic, social, and environmental priorities across the region.	Percentage of meetings of the COMSEQ Leveraging 2032 Working Group attended.	Target	0	100%	0	100%	100%
		Actual	0	100%			
	Number of meetings of the SEQ Local Government Working Group attended to inform the SEQ Regional Planning Committee and SEQ Growth Monitoring Program.	Target	1	1	1	1	4
		Actual	1	2			
	Number of general updates delivered by Officers to each of the Queensland and Australian Members of Parliament.	Target	1	0	1	0	2
		Actual	1	0			
	SEQ Regional Planning Committee Meetings attended by the mayor or his delegate and Senior Executive.	Target	1	1	1	1	100%
		Actual	0	1			

COMPLETE MAJOR AMENDMENTS TO THE SCENIC RIM PLANNING SCHEME 2020.					
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**
Prepare amendments to the *Scenic Rim Planning Scheme 2020* to implement the priorities of the Growth Management Strategy.	Regional Development, Health and Biodiversity	1 July 2022	30 June 2023	On track	
Progress a Major Amendment to the *Scenic Rim Planning Scheme 2020* to update environmental policy relating to Matters of Local Environmental Significance.	Regional Development, Health and Biodiversity	1 July 2022	30 June 2023	On track	

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Growth in the region is supported by a clear and evidence-based planning vision.	Priority planning scheme amendments to implement the Growth Management Strategy identified in the adopted five-year Strategic Land Use Planning Program are submitted to the Queensland Government for a State Interest Review.	Target	N/A	N/A	N/A	100%	100%
		Actual	N/A	N/A			
	The scope and key deliverables for a Major Amendment updating policy for Matters of Local Environmental Significance are identified.	Target	N/A	N/A	N/A	100%	100%
		Actual	N/A	N/A			

REVIEW COUNCIL'S RELEVANT PROGRAMS AND PLANS IN CONTEXT OF THE GROWTH MANAGEMENT STRATEGY.					
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**
Identify priority actions of the Growth Management Strategy and prepare an implementation plan, in collaboration with internal project teams.	Regional Development, Health and Biodiversity	1 July 2022	30 June 2023	Monitor	Additional review period of the Growth Management Strategy delayed its adoption and therefore the development and adoption of the five-year Strategic Land Use Planning Program for adoption by 31 December 2022. The five-year program is on track to be reported to Council for endorsement by March 2023. The Growth Management Strategy 2041 clearly identifies priorities for the review of the Local Government Infrastructure Plan.

INDICATOR FOR SUCCESS	**KPI MILESTONE / KPI**	**TARGET / ACTUAL**	**Q1**	**Q2**	**Q3**	**Q4**	**ANNUAL**
Our Growth Management Strategy ensures preservation of prescribed natural assets and prime agricultural land.	A five-year Strategic Land Use Planning Program is adopted by 31 December 2022 that schedules the Planning Scheme amendments for the implementation of the Growth Management Strategy five-year Strategic Land Use Planning Program.	Target	N/A	100%	N/A	N/A	100%
		Actual	N/A	50%			
	Growth strategies are quantified by 31 December 2022 in a format to allow for the commencement of the review of the Local Government Infrastructure Plan.	Target	N/A	100%	N/A	N/A	100%
		Actual	N/A	100%			

A successful transition to a smart and innovative region.

EXPLORE OPTIONS, AND ADVOCATE FOR STABLE, RELIABLE, AND RELEVANT DIGITAL CONNECTIVITY ACROSS THE REGION.					
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**
Work with internal and external stakeholders to promote Scenic Rim as a priority region.	Information Services and Technology	1 July 2022	30 June 2023	Monitor	Reviewed draft guidelines for the "Improving Mobile Coverage Round" of the Mobile Blackspot Program

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Mobile and data services connectivity across the region is enhanced.	Number of engagements with decision makers and policy influencers regarding digital connectivity.	Target	N/A	1	N/A	1	2
		Actual	N/A	0			
	Prioritised mobile blackspots submitted to the Australian Government's Mobile Black Spot Funding Program.	Target	N/A	N/A	N/A	100%	100%
		Actual	N/A	N/A			

IMPLEMENT THE *SCENIC RIM SMART REGION STRATEGY 2022-2025.*

ACTIVITIES	LEAD	START DATE	END DATE	Q2 STATUS	COMMENTS (BY EXCEPTION)
Implement the Scenic Rim Smart Region Strategy 2022-2032.	Regional Prosperity and Communications	1 July 2022	30 June 2023	Monitor	The Scenic Rim Smart Region Strategy 2022-2032 was adopted by Council in Quarter Four of 2021-2022, with budget allocated in 2022-2023 to support delivery of Year 1 actions. Due to resourcing issues within the Regional Prosperity team, Year 1 actions are yet to be implemented, however some actions will be progressed as part of Queensland Small Business Month.

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Advocacy and innovative partnerships enable the delivery of economic, social, and environmental priorities across the region.	Year 1 actions of the *Scenic Rim Smart Region Strategy 2022-2025* implemented.	Target	10%	30%	30%	20%	90%
		Actual	10%	10%			

INTEGRATE SMART TECHNOLOGY AND THE INTERNET OF THINGS (IOT) INTO COUNCIL OPERATIONS AND COMMUNITY PROGRAMS.					
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**
Investigate and evaluate options for smart infrastructure points in key areas, such as main streets of Beaudesert, Tamborine Mountain, Boonah, and Canungra.	Information Services and Technology	1 July 2022	30 June 2023	On track	
Investigate inclusion of public Wi-Fi and smart sensors within Council facilities and Council-owned community facilities.	Information Services and Technology	1 July 2022	30 June 2023	Monitor	Initial discussions regarding potential technology to enhance management of transfer stations.
Promote Library Digital Days Program to increase participation and involve community groups in presenting online learning sessions.	Customer, Community and Culture	1 July 2022	30 June 2023	On track	

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Advocacy and innovative partnerships enable the delivery of economic, social, and environmental priorities across the region.	Report presented to Council on options for smart infrastructure points in key areas, such as main streets of Beaudesert, Tamborine Mountain, Boonah, and Canungra.	Target	0	0	1	1	2
		Actual	0	0			
	Business case presented to Council for inclusion of public Wi-Fi and smart sensors within Council facilities and Council-owned community facilities by 31 March 2023.	Target	0%	50%	50%	0%	100%
		Actual	0%	0% Anticipated completion by 31 March 2023			
	Number of sessions delivered as part of Library Digital Days program.	Target	2	1	1	2	6
		Actual	3	1			

Vibrant and Active Towns and Villages

Statement of intent

Our vibrant towns and villages embrace their uniqueness, heritage values and sense of place.

Re-invigoration of town and village centres through significant vibrancy projects.

ENSURE THAT 'VIBRANT AND ACTIVE TOWNS AND VILLAGES' PROJECTS PRESERVE LOCATION-BASED CULTURAL AND HERITAGE ELEMENTS AS IDENTIFIED IN THE *SCENIC RIM COMMUNITY AND CULTURE STRATEGY 2022-2027*.					
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**
Implement Story Trails, Markers and Boards, and include heritage and public art in all Vibrant and Active Towns and Villages.	Customer, Community and Culture	1 July 2022	30 June 2023	On track	
Encourage community participation in governance and decision making relating to cultural outcomes.	Customer, Community and Culture	1 July 2022	30 June 2023	On track	

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
The Scenic Rim's heritage is reflected in our planning guidelines, infrastructure design, public art, and community events.	Story Markers/boards installed across the region.	Target	1	1	1	1	4
		Actual	4	3			
	Community engagement meetings or events held annually with local stakeholders to facilitate the development of Vibrant and Active Towns and Villages projects or events.	Target	4	4	3	3	14
		Actual	3	4			

Partnerships with community to develop and deliver initiatives that drive vibrant towns and villages

ENGAGE WITH THE COMMUNITY TO DEFINE THE UNIQUE CHARACTER, VALUES, AND SENSE OF PLACE OF THE REGION'S TOWNS AND VILLAGES.					
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**
Develop public domain and open space electrical infrastructure guidelines for use in key identified towns within the region.	Capital Works and Asset Management	1 July 2022	30 June 2023	On track	
Ten-year capital Vibrant and Active Towns and Villages (VATV) and strategic projects delivered and reviewed.	Capital Works and Asset Management	1 July 2022	30 June 2023	On track	
Actively seek alternate funding streams through application to external grant sources.	Customer, Community and Culture	1 July 2022	30 June 2023	On track	
Deliver revitalisation projects incorporating community input into public art to celebrate local stories.	Customer, Community and Culture	1 July 2022	30 June 2023	On track	

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
The Scenic Rim's heritage is reflected in our planning guidelines, infrastructure design, public art, and community events.	VATV and strategic projects delivered within scheduled timeframe as per the approved ten-year capital works program.	Target	25%	25%	25%	25%	100%
		Actual	25%	15%			
	Funding opportunities secured.	Target	0	0	0	1	1
		Actual	0	1			
	Public domain and open space electrical infrastructure guidelines developed and adopted by Council.	Target	10%	25%	25%	40%	100%
		Actual	10%	5%			
	Number of public art installations and events delivered that reflect the heritage, interests and culture of our region.	Target	1	0	1	0	2
		Actual	1	1			

ENGAGE WITH THE COMMUNITY TO DEFINE THE UNIQUE CHARACTER, VALUES, AND SENSE OF PLACE OF THE REGION'S TOWNS AND VILLAGES.							
INDICATOR FOR SUCCESS	**KPI MILESTONE / KPI**	**TARGET / ACTUAL**	**Q1**	**Q2**	**Q3**	**Q4**	**ANNUAL**
	Number of Scenic Rim Arts Reference Group meetings held to assess public art and Regional Arts Development Fund applications.	Target	0	2	1	1	4
		Actual	0	2			

SUPPORT COMMUNITY INITIATIVES THAT DRIVE VIBRANT AND ACTIVE TOWNS AND VILLAGES THROUGH COUNCIL'S REGIONAL ARTS DEVELOPMENT PROGRAM.

ACTIVITIES	LEAD	START DATE	END DATE	Q2 STATUS	COMMENTS (BY EXCEPTION)
Implement a Regional Arts Development Fund program that supports the community to deliver a variety of projects across the region.	Customer, Community and Culture	1 July 2022	30 June 2023	On track	
Support Scenic Rim writers and artists to tell local stories.	Customer, Community and Culture	1 July 2022	30 June 2023	On track	

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
The community is supported to deliver, or participate in, programs and activities that drive the vibrancy of our towns and villages.	Number of applications received for funding under the Regional Arts Development Fund that meet criteria.	Target	0	6	0	6	12
		Actual	0	20			
	Number of locations for which stories are documented that reflect the heritage, interests, and culture of our region.	Target	1	0	1	1	3
		Actual	3	2			

ENCOURAGE THE COMMUNITY'S ENGAGEMENT WITH ACTIVITIES THAT CELEBRATE THE REGION'S HERITAGE AND IDENTITY.					
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**
Prepare scope for a review of the Scenic Rim Local Heritage Register.	Regional Development, Health, and Biodiversity	1 July 2022	31 December 2022	Monitor	The scope has been prepared for incorporation within a request for quotation to invite expressions of interest. The quotations will inform the project budget, to be confirmed by February 2023.
Prepare scope for the identification and protection of precincts that protect the character of significant areas or streetscapes in the region.	Regional Development, Health, and Biodiversity	1 July 2022	31 December 2022	Monitor	The scope has been prepared for incorporation within a request for quotation to invite expressions of interest. The quotations will inform the project budget, to be confirmed by February 2023.
Develop Story Trails, Markers and Boards for public spaces that incorporate community input and celebrate local stories.	Customer, Community and Culture	1 July 2022	30 June 2023	Monitor	Story Trails and Storyboards are progressing on track . Story Markers require additional concept design and review as the first protypes were not suitable.

INDICATOR FOR SUCCESS	**KPI MILESTONE / KPI**	**TARGET / ACTUAL**	**Q1**	**Q2**	**Q3**	**Q4**	**ANNUAL**
The Scenic Rim's heritage is reflected in our planning guidelines, infrastructure design, public art and community events.	Scope and costing for a review of the Scenic Rim Local Heritage Register is completed by 31 December 2022.	Target	N/A	100%	N/A	N/A	100%
		Actual	N/A	50%			
	Scope and costing for the identification and protection of character precincts for future inclusion in the Scenic Rim Planning Scheme 2020 is completed by 31 December 2022.	Target	N/A	100%	N/A	N/A	100%
		Actual	N/A	50%			
The community is supported to deliver, or participate in, programs and activities that drive the vibrancy of our towns and villages.	Story Markers/boards installed across the region as part of Scenic Rim Story Trails	Target	5	5	5	5	20
		Actual	4	3			

DESIGN AND DELIVER AN ARTS AND CULTURAL PROGRAM THAT FACILITATES PARTNERSHIPS WITH COMMUNITY TO ENHANCE SENSE OF PLACE.					
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**
Develop Scenic Rim Mural Implementation Plan 2022.	Customer, Community and Culture	1 July 2022	30 June 2023	On track	Draft Mural Implementation Plan is complete and in progress to be briefed to Council.
Implement delivery of public art as part of the Davidson Park Revitalisation Project (Beaudesert Town Centre Revitalisation Project).	Customer, Community and Culture	1 July 2022	30 June 2023	On track	All Public Art and Heritage components of Davidson Park are progressing through concept design phase with Design development to commence in early 2023, so on track.

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
The Scenic Rim's heritage is reflected in our planning guidelines, infrastructure design, public art, and community events.	Mural Implementation Plan 2022 developed and adopted by Council by 31 December 2022.	Target	N/A	100%	N/A	N/A	100%
		Actual	0	75%			
	Number of artist designed public artworks fabricated and installed as part of revitalisation of Davidson Park.	Target	0	0	0	23	23
		Actual	0	0			

Accessible and Serviced Region

Statement of intent

Infrastructure and services support the prioritised needs of our growing community.

The provision of services that align to the current and long-term (20 year) service level requirements of the Scenic Rim community.

DEVELOP AND MAINTAIN A FULL CATALOGUE OF COUNCIL'S SERVICES SERVICE LEVELS AND COST TO SERVE.					
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**
Undertake a review of key operational areas of the business to enable the identification of service standards.	Financial Management	1 July 2022	30 June 2023	Monitor	Project plan developed with initial delivery consulted. Requires slight amendment to timeframes for delivery. Still expected for 30 June 2023 completion.
Progress documentation of current service levels and cost metrics.	Financial Management	1 July 2022	30 June 2023	Monitor	This is consolidated with the project in the identification of service standards. Requires slight amendment to timeframes for delivery. Still expected for 30 June 2023 completion.

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Community has access to readily available information regarding Council's full suite of services, including defined service standards and cost to serve.	Council's Service Level Catalogue includes services delivered by the Customer and Regional Prosperity, People and Strategy and Council Sustainability Portfolios.	Target	10%	25%	50%	15%	100%
		Actual	10%	10%			

DEVELOP AND MAINTAIN A CONSTRUCTIVE DIALOGUE WITH THE COMMUNITY ABOUT SERVICE EXPECTATIONS AND AFFORDABILITY.

ACTIVITIES	LEAD	START DATE	END DATE	Q2 STATUS	COMMENTS (BY EXCEPTION)
Engage with the community and highlight the successes and challenges faced by Scenic Rim Regional Council in maintaining financial sustainability.	Financial Management Customer, Community and Culture	1 July 2022	30 June 2023	On track	

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Community has access to readily available information regarding Council's full suite of services, including defined service standards and cost to serve.	'Let's Talk Scenic Rim' community engagement platform is used to inform the 2023-24 annual budget development process.	Target	0%	25%	50%	25%	100%
		Actual	10%	25%			
	Fact Sheets relating to Council's financial sustainability journey published on Council's website.	Target	1	1	1	1	4
		Actual	1	0			
	Community engagement on Council's service catalogue undertaken by 31 March 2023 to raise awareness of the services and metrics around the delivery.	Target	0%	50%	50%	0%	100%
		Actual	0%	0%			

ENSURE THAT THE INSTALLATION OF PRIVATE AND UTILITY INFRASTRUCTURE IN COUNCIL-CONTROLLED RESERVES DOES NOT COMPROMISE THE FUNCTION AND SAFETY OF COUNCIL'S INFRASTRUCTURE, OR THE VISUAL AMENITY OF THE REGION.

ACTIVITIES	LEAD	START DATE	END DATE	Q2 STATUS	COMMENTS (BY EXCEPTION)
Continue the development of an online platform that provides stakeholders with information about works on road reserves that may impact the transport network.	Maintenance and Operations	1 July 2022	30 June 2023	On track	
Ensure appropriate controls and standards for the installation of private and utility infrastructure in Council controlled reserves.	Maintenance and Operations	1 July 2022	30 June 2023	On track	

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Community safety and visual amenity is preserved in Council controlled reserves.	Identification of a suitable online platform to facilitate stakeholder visibility of works on road reserves is provided.	Target	10%	20%	20%	50%	100%
		Actual	0%	25%			

The provision of buildings and facilities that meet current and long-term (20 year) needs of the Scenic Rim community.

ADOPT A SUSTAINABLE AND EQUITABLE APPROACH TO THE PROVISION AND MAINTENANCE OF COMMUNITY FACILITIES AND COMMUNITY SPORTING INFRASTRUCTURE THAT MEETS CURRENT AND FUTURE COMMUNITY NEEDS.					
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**
Establish standardised leasing documentation.	Resources and Sustainability	1 July 2022	31 December 2022 30 June 2023 (Extended date approved at Ordinary Meeting 21 February 2023)	Requires attention	To be undertaken following completion of Sports Infrastructure and Community Facilities review. Project scheduled for completion 30 June 2023.
Develop service level catalogue content for community facilities and sporting infrastructure to align with leasing documentation.	Resources and Sustainability	1 January 2023	30 June 2023	On track	

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Council-controlled community facilities and sporting infrastructure meet the identified needs of the community.	Community leasing standardisation documentation presented to Council by 30 June 2023	Target	50%	0%	0%	50%	100%
		Actual	50%	0%			
	Lease maintenance plan presented to Council by 30 June 2023.	Target	25%	25%	50%	0%	100%
		Actual	25%	0%			

DEVELOP AND IMPLEMENT A STRATEGY FOR THE PROVISION AND OVERSIGHT OF A BROAD RANGE OF QUALITY CAMPING FACILITIES ON COUNCIL-CONTROLLED LAND ACROSS THE REGION THAT MEETS CURRENT AND FUTURE NEEDS.

ACTIVITIES	LEAD	START DATE	END DATE	Q2 STATUS	COMMENTS (BY EXCEPTION)
Develop a business model to ensure ongoing revenue is received to appropriately operate, maintain, and enhance Councils Camping Facilities.	Resources and Sustainability	1 July 2022	30 June 2023	Monitor	Redirection of Property Management resource is currently impacting the delivery this model.

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Council's assets provide appropriate and sustainable levels of service.	Camping Management Strategy is developed and adopted by Council.	Target	25%	25%	25%	25%	100%
		Actual	0%	0%			

MAINTAIN OVERSIGHT OF COUNCIL'S BUILDING AND FACILITIES, INCLUDING INVESTMENT FORECASTS BASED ON SERVICE REQUIREMENTS AND CONDITION ASSESSMENT MODELLING.

ACTIVITIES	LEAD	START DATE	END DATE	Q2 STATUS	COMMENTS (BY EXCEPTION)
Undertake asset condition assessments and comprehensive analyses of asset condition data sets as outlined in the rolling five-year condition assessment program.	Capital Works and Asset Management	1 July 2022	30 June 2023	On track	
Implement the Asset Information Strategy elements relevant to Council's Buildings and Facilities.	Capital Works and Asset Management	1 July 2022	30 June 2023	On track	

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Council's assets provide appropriate and sustainable levels of service.	Building and facilities asset information is reviewed by 31 December 2022 to ensure its adequacy to provide appropriate management of this asset class.	Target	25%	75%	0%	0%	100%
		Actual	25%	75%			
	Building and facilities assets capital investment requirements are reviewed, updated and presented to Council.	Target	0%	0%	50%	50%	100%
		Actual	0%	0%			

Accessibility and reliability of Council-controlled transport, flood mitigation and drainage infrastructure, with enhanced resilience.

MAINTAIN OVERSIGHT OF COUNCIL-CONTROLLED TRANSPORT AND URBAN DRAINAGE INFRASTRUCTURE, INCLUDING INVESTMENT FORECASTS BASED ON SERVICE REQUIREMENTS AND ASSET CONDITION MODELLING.

ACTIVITIES	LEAD	START DATE	END DATE	Q2 STATUS	COMMENTS (BY EXCEPTION)
Undertake asset condition assessments and comprehensive analyses of asset condition data sets as outlined in the rolling five-year condition assessment program.	Capital Works and Asset Management	1 July 2022	30 June 2023	On track	
Implement the Asset Information Strategy elements relevant to Council's transport and urban drainage assets.	Capital Works and Asset Management	1 July 2022	30 June 2023	On track	
Continue implementation of the Enterprise Asset Management system solution.	Capital Works and Asset Management People and Strategy	1 July 2022	30 June 2023	On track	Coordination between People and Strategy and the Capital Works and Asset Management Team to monitor progress and confirm implementation timing.
Restore transport assets, to a more resilient standard where possible, following natural disaster events, through delivery of Infrastructure Recovery Program.	Capital Works and Asset Management	1 July 2022	30 June 2023	On track	

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Sustainable asset lifecycle is assured through integration of asset planning and financial forecasting.	Transport and urban drainage asset information is reviewed by 31 December 2022 to ensure its adequacy to provide appropriate management of this asset class.	Target	25%	75%	0%	0%	100%
		Actual	25%	75%			

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
	Transport and urban drainage assets capital renewal investment requirements are reviewed and presented to Council by 31 December 2022.	Target	25%	75%	0%	0%	100%
		Actual	25%	75%			
	Enterprise Asset Management Operations and Maintenance modules for transport structures assets (e.g., bridges, major culverts) implementation plan delivered with key dates met.	Target	10%	10%	30%	50%	100%
		Actual	10%	0%			
	Infrastructure Recovery Program developed by 30 September 2022.	Target	100%	0%	0%	0%	100%
		Actual	100%	0%			
	Infrastructure Recovery Program delivered in line with planned timelines.	Target	100%	100%	100%	100%	100%
		Actual	100%	93%			

INCORPORATE RESILIENCE AND SERVICE LEVEL CRITERIA INTO ASSET DESIGN STANDARDS AND SPECIFICATIONS FOR INFRASTRUCTURE UPGRADES, REHABILITATIONS, AND RENEWALS, TO ENSURE ASSET RELIABILITY DURING AND FOLLOWING NATURAL DISASTER EVENTS.

ACTIVITIES	LEAD	START DATE	END DATE	Q2 STATUS	COMMENTS (BY EXCEPTION)
Update the Asset Management Plans to include infrastructure renewal, rehabilitation and upgrade treatment options that will increase the resilience of Council's critical infrastructure assets against natural disaster events.	Capital Works and Asset Management	1 July 2022	30 June 2023	Monitor	Due to current resourcing limitations in the Asset Management Team, to assess likelihood of associated updates meeting end date of 30 June 2023.

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Council's assets provide appropriate and sustainable levels of service.	Critical infrastructure assets are identified and documented in Council's Asset Management Plans.	Target	10%	10%	30%	50%	100%
		Actual	10%	10%			

The provision of open spaces that meet current and long-term (20 year) needs of the Scenic Rim community.

MAINTAIN OVERSIGHT OF COUNCIL'S OPEN SPACES, INCLUDING INVESTMENT FORECASTS BASED ON SERVICE REQUIREMENTS AND ASSET CONDITION MODELLING.					
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**
Undertake asset condition assessments and comprehensive analyses of asset condition data sets as outlined in the rolling five-year condition assessment program.	Capital Works and Asset Management	1 July 2022	30 June 2023	On track	
Implement the Asset Information Strategy elements relevant to Council's open spaces.	Capital Works and Asset Management	1 July 2022	30 June 2023	On track	

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Council's assets provide appropriate and sustainable levels of service.	Open space and parks asset information is reviewed by 31 December 2022 to ensure its adequacy to provide appropriate management of this asset class.	Target	25%	75%	0%	0%	100%
		Actual	25%	75%			
	Open spaces and parks assets capital renewal investment requirement are reviewed and presented to Council by 31 December 2022.	Target	25%	75%	0%	0%	100%
		Actual	25%	75%			

A sustainable program of local, higher order infrastructure delivery necessary to support population and economic growth.

REVIEW AND UPDATE COUNCIL'S LOCAL GOVERNMENT INFRASTRUCTURE PLAN.

ACTIVITIES	LEAD	START DATE	END DATE	Q2 STATUS	COMMENTS (BY EXCEPTION)
Progress the review and amendment of Council's Local Government Infrastructure Plan (LGIP) in alignment with Council's Growth Management Strategy.	Capital Works and Asset Management	1 July 2022	30 June 2023	On track	
Monitor the delivery of the current LGIP projects through the capital works program and development contribution.	Capital Works and Asset Management	1 July 2022	30 June 2023	On track	

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Sustainable asset lifecycle is assured through integration of asset planning and financial forecasting.	Baseline assumptions for the LGIP amendment are fully documented and are in line with the Growth Management Strategy.	Target	0%	25%	25%	50%	100%
		Actual	0%	25%			

DEVELOP AND REVIEW A 10-YEAR CAPITAL WORKS PROGRAM ANNUALLY, WITH A 20-YEAR HORIZON FORECAST.

ACTIVITIES	LEAD	START DATE	END DATE	Q2 STATUS	COMMENTS (BY EXCEPTION)		
Develop Council's 10-year capital works program in line with Council's long term financial plan.	Capital Works and Asset Management	1 July 2022	30 June 2023	On track			

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Council's assets provide appropriate and sustainable levels of service.	10-year capital works program adopted by Council	Target	0%	0%	0%	100%	100%
		Actual	0%	0%			

REVIEW AND MAINTAIN COUNCIL'S LAND AND INFRASTRUCTURE HOLDINGS TO ENSURE RELEVANCE FOR LONG-TERM STRATEGIC NEEDS.

ACTIVITIES	LEAD	START DATE	END DATE	Q2 STATUS	COMMENTS (BY EXCEPTION)
Complete review of Council land holdings, including recommendations for future use and potential land acquisition requirements.	Resources and Sustainability	1 July 2022	31 March 2023	On track	
Divest identified properties as approved by Council.	Resources and Sustainability	1 July 2022	30 June 2023	On track	
Pursue land and infrastructure acquisition to support Council's strategic needs.	Resources and Sustainability	1 July 2022	30 June 2023	On track	

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Council's assets provide appropriate and sustainable levels of service.	Report of Council land holdings with recommendations for future use (including Divestment Plan) adopted by Council by 31 March 2023.	Target	50%	25%	25%	0%	100%
		Actual	50%	25%			
	Disposal of property as per Council's approved Divestment Plan.	Target	0%	0%	0%	100%	100%
		Actual	0%	0%			
	Addendum to Council's Depot Strategy developed and approved by Council by 31 March 2023.	Target	50%	25%	25%	0%	100%
		Actual	50%	20%			

Advocacy for forward planning and delivery of State and statutory entity-controlled infrastructure and services to support population and economic growth.

DEVELOP AND MAINTAIN A REGISTER OF THE STATE AND STATUTORY ENTITY-CONTROLLED INFRASTRUCTURE AND SERVICES CONSIDERED CRITICAL TO SUPPORT POPULATION AND ECONOMIC GROWTH IN THE REGION.					
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**
Continue to identify infrastructure and services controlled by other levels of Government or statutory entities which are critical to supporting population and economic growth in the region.	Capital Works and Asset Management	1 July 2022	31 March 2023	On track	

INDICATOR FOR SUCCESS	**KPI MILESTONE / KPI**	**TARGET / ACTUAL**	**Q1**	**Q2**	**Q3**	**Q4**	**ANNUAL**
Council's advocacy enables the delivery of economic, social and environmental priorities across the region.	Infrastructure critical to support population and economic growth in the region informs the development of Council's Advocacy Strategy.	Target	N/A	N/A	N/A	N/A	100%
		Actual	Ongoing	Ongoing			

PARTICIPATE IN STRATEGIC DISCUSSIONS WITH THE QUEENSLAND GOVERNMENT AND PRIVATE SECTOR TO IDENTIFY, ADVOCATE FOR, AND FACILITATE IMPROVED ACCESS TO PUBLIC TRANSPORT SERVICES.

ACTIVITIES	LEAD	START DATE	END DATE	Q2 STATUS	COMMENTS (BY EXCEPTION)
Ensure infrastructure provided facilitates improved access to public transport services.	Capital Works and Asset Management	1 July 2022	31 December 2022	Completed	
Advocate for Queensland Government funded solutions to facilitate improved access to public transport services.	Capital Works and Asset Management	1 July 2022	30 June 2023	On track	
Advocate for alternative local private sector and community-based solutions to facilitate improved access to public transport services.	Customer, Community and Culture	1 July 2022	30 June 2023	On track	

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Council's advocacy enables the delivery of economic, social and environmental priorities across the region.	List of existing roadside public transport infrastructure (e.g., bus stops, set downs) is reviewed and updated by 30 September 2022 to support improved public transport services.	Target	100%	N/A	N/A	N/A	100%
		Actual	100%	N/A			
	Gap analysis is conducted to inform future roadside public transport infrastructure investment requirements.	Target	100%	N/A	N/A	N/A	100%
		Actual	100%	N/A			

PARTICIPATE IN STRATEGIC DISCUSSIONS WITH THE QUEENSLAND GOVERNMENT AND PRIVATE SECTOR TO IDENTIFY, ADVOCATE FOR, AND FACILITATE IMPROVED ACCESS TO PUBLIC TRANSPORT SERVICES.							
INDICATOR FOR SUCCESS	**KPI MILESTONE / KPI**	**TARGET / ACTUAL**	**Q1**	**Q2**	**Q3**	**Q4**	**ANNUAL**
	Number of meetings held with Queensland Government, private sector, and community-based organisations to advocate for improved access to public transport services and community-based solutions.	Target	1	N/A	1	N/A	2
		Actual	1	1			

Progression towards 'zero avoidable waste to landfill' as an economically viable operation, through collaboration and innovation.

IMPLEMENT THE *SCENIC RIM REGIONAL COUNCIL WASTE MANAGEMENT AND RESOURCES RECOVERY STRATEGY 2021-26.*					
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**
Progress the development of a Disaster Waste Management Plan.	Resources and Sustainability	1 July 2022	30 June 2023	On track	
Trial improvements in Council event waste reduction.	Resources and Sustainability	1 February 2023	30 June 2023	Monitor	The position with responsibility to progress this work is currently vacant. Recruitment is in progress but the vacancy may delay commencement of this activity.
Deliver the Waste Education Program.	Resources and Sustainability	1 July 2022	30 June 2023	On track	

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Council's assets provide appropriate and sustainable levels of service.	Fit for purpose and consistently identifiable public place waste infrastructure installed.	Target	0%	0%	0%	25%	25%
		Actual	0%	0%			
	Number of waste education events held.	Target	0	2	4	4	10
		Actual	0	4			
	Development of consultation draft Disaster Waste Management Plan completed.	Target	5%	35%	35%	25%	100%
		Actual	5%	35%			
	Reduction in waste to landfill (measured annually).	Target	N/A	N/A	N/A	N/A	2%
		Actual	N/A	NA			
Total volume of waste disposed to landfill is decreased, resulting in value stream creation.	Zero waste event trial completed.	Target	0%	0%	50%	50%	100%
		Actual	0%	0%			
	Recycled material in roads trial progressed.	Target	0%	5%	10%	10%	25%
		Actual	0%	5%			

COLLABORATE WITH OTHER COUNCILS (COUNCIL OF MAYORS SOUTH-EAST QUEENSLAND) AND THE RELEVANT QUEENSLAND GOVERNMENT DEPARTMENTS TO PROGRESS STRUCTURAL CHANGE FOR WASTE MANAGEMENT WITHIN SOUTH-EAST QUEENSLAND, INCLUDING INFRASTRUCTURE AND LEVY MANAGEMENT.

ACTIVITIES	LEAD	START DATE	END DATE	Q2 STATUS	COMMENTS (BY EXCEPTION)
Participate in COMSEQ Waste Working Group Meetings.	Resources and Sustainability	1 July 2022	30 June 2023	On track	
Plan and implement relevant actions from the COMSEQ Regional Waste Management Plan.	Resources and Sustainability	1 July 2022	30 June 2023	On track	
Participate in relevant State, Federal and industry body consultation processes.	Resources and Sustainability	1 July 2022	30 June 2023	On track	

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Council's advocacy enables the delivery of economic, social and environmental priorities across the region.	Funding secured from State or Federal government to support implementation of landfill diversion options.	Target	$0	$0	$0	$50,000	$50,000
		Actual	$0	$0			

Healthy, Engaged and Resourceful Communities

Statement of intent

The social fabric of our growing region is friendly, active, healthy and inclusive.

Enduring social connectedness that drives positive community participation and contribution.

IDENTIFY, DELIVER, AND SUPPORT COMMUNITY ACTIVITIES THAT CONNECT RESIDENTS OF THE SCENIC RIM.					
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**
Provide outreach locations access to resources and devices by implementing the new Mobile Library service.	Customer, Community and Culture	1 July 2022	30 June 2023	On track	A full outreach service has been operational while the Mobile Van is being developed.
Deliver library programs and events that actively target youth involvement and participation.	Customer, Community and Culture	1 July 2022	30 June 2023	On track	
Partner with indigenous groups to deliver programs to promote literacy.	Customer, Community and Culture	1 July 2022	30 June 2023	On track	

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
The community has access to a broad range of resources that drive increased community capability and resilience	Mobile library van fully operational by 31 December 2022.	Target	N/A	100%	N/A	N/A	100%
		Actual	N/A	75%			
	The number of community, outreach and library programs delivered annually is increased, with a particular emphasis on providing activities in partnership with community groups.	Target	2	2	2	2	8 activities
		Actual	17	21			
	The number of library-facilitated youth (13–18-year-olds) events is increased.	Target	2	2	1	1	6 events
		Actual	9	4			

LEAD OR PARTNER IN THE DELIVERY OF INITIATIVES THAT DRIVE SOCIAL CHANGE, CULTURAL DIVERSITY, AND CONNECTEDNESS.					
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**
Develop and foster partnerships with key stakeholders to deliver events and activities that celebrate identity, social inclusion, and connectedness.	Customer, Community and Culture	1 July 2022	30 June 2023	On track	
Partner with key stakeholders to deliver youth-oriented events and activities that celebrate our young people.	Customer, Community and Culture	1 July 2022	30 June 2023	On track	

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
Existing, new and returning residents are motivated to participate in the community, resulting in strong and inclusive social networks and increased resilience.	Tamborine Mountain Library refurbishment is completed.	Target	N/A	N/A	N/A	100%	100%
		Actual	N/A	50%			
	New programs are introduced at the Tamborine Mountain Library within the Makerspace area, Local History area and meeting rooms.	Target	N/A	N/A	N/A	10	10
		Actual	N/A	N/A			
	Stakeholder partnerships achieved for community events and activities.	Target	1	1	1	1	4
		Actual	1	1			
	Number of youth-oriented events and activities.is increased.	Target	1	1	1	1	4
		Actual	1	1			

DEVELOP AND IMPLEMENT THE *SCENIC RIM RECONCILIATION ACTION PLAN.*					
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**
Finalise and adopt the Scenic Rim Regional Council 'Innovate' Reconciliation Action Plan.	Customer, Community and Culture	1 July 2022	31 December 2022 30 June 2023 (Extended date approved at Ordinary Meeting on 22 November 2022)	On track	
Commence delivery of year one actions of the Scenic Rim Regional Council 'Innovate' Reconciliation Action Plan.	Customer, Community and Culture	1 July 2022	30 June 2023 (Postponement approved at Ordinary Meeting on 22 November 2022)		

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
The inaugural Scenic Rim Reconciliation Action Plan is evidenced by action.	Scenic Rim Reconciliation Action Plan is adopted by Council.	Target	N/A	N/A	25%	75%	100%
		Actual	N/A	N/A			
	High priority (year one) actions from the adopted plan are implemented. (Deletion approved at Ordinary Meeting on 22 November 2022)	Target					30 June 2023
		Actual					

Enhanced community involvement that increases resilience, capability and resourcefulness.

DESIGN, DEVELOP AND DELIVER RESOURCES TO EDUCATE, BUILD AWARENESS AND INCREASE CAPACITY AND RESILIENCE IN THE COMMUNITY.						
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**	
Update Council resources to increase the capacity of the community and build more resilience.	Customer, Community and Culture	1 July 2022	30 June 2023	On track		
INDICATOR FOR SUCCESS	**KPI MILESTONE / KPI**	**TARGET / ACTUAL**	**Q1**	**Q2**	**Q3**	**Q4**	**ANNUAL**
The community has access to a broad range of resources that drive increased community capability and resilience.	Number of resilience resources updated and distributed across the community.	Target	1	N/A	1	N/A	2
		Actual	1	1			

STRENGTHEN COMMUNITY VOLUNTEERISM THROUGH TARGETED INITIATIVES AND PROGRAMS.						
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**	
Attract, manage, and retain volunteers through targeted initiatives and programs that are purposeful and meaningful.	Customer, Community and Culture	1 July 2022	30 June 2023	On track		
INDICATOR FOR SUCCESS	**KPI MILESTONE / KPI**	**TARGET / ACTUAL**	**Q1**	**Q2**	**Q3**	**Q4**	**ANNUAL**
Existing, new, and returning residents are motivated to participate in the community, resulting in strong and inclusive social networks and increased resilience.	Volunteer recognition events and activities delivered.	Target	1	1	N/A	N/A	2
		Actual	1	2			
	Volunteering resources are updated and distributed.	Target	N/A	N/A	N/A	100%	100%
		Actual	N/A	N/A			
	Number of training and engagement sessions held with Community Disaster Volunteers.	Target	1	1	1	1	4
		Actual	1	1			

Increased capacity and community aspiration for improved health and wellbeing.

DEVELOP A STRATEGIC UNDERSTANDING OF HEALTHY COMMUNITY INDICATORS AND ENABLERS TO FACILITATE PLANNING FOR THE DELIVERY OF COMMUNITY INFRASTRUCTURE AND PROGRAMS.					
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**
Explore funding opportunities and strategic partnerships to improve health and wellbeing outcomes through built and social infrastructure.	Customer, Community and Culture	1 July 2022	30 June 2023	On track	

INDICATOR FOR SUCCESS	**KPI MILESTONE / KPI**	**TARGET / ACTUAL**	**Q1**	**Q2**	**Q3**	**Q4**	**ANNUAL**
The community has access to recreational infrastructure and opportunities that enable improved health and wellness.	Number of partnerships to improve walk and cycle infrastructure developed.	Target	1	N/A	1	N/A	2
		Actual	1	N/A			

PLAN AND PROVIDE AN ENVIRONMENT AND OPPORTUNITIES THAT ENTICE THE COMMUNITY TO PARTICIPATE IN AN ACTIVE LIFESTYLE.					
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**
Explore funding opportunities and strategic partnerships to build sustainability of health and wellbeing programs.	Customer, Community and Culture	1 July 2022	30 June 2023	On track	.
Evaluate the Health and Wellbeing Programs to ensure that Council's investment in health and wellbeing is fit for purpose, delivers value for money, and continues to meet the needs of a diverse and growing population.	Customer, Community and Culture	1 July 2022	30 June 2023	On track	

INDICATOR FOR SUCCESS	KPI MILESTONE / KPI	TARGET / ACTUAL	Q1	Q2	Q3	Q4	ANNUAL
The community has access to a broad range of resources that drive increased capacity and resilience.	Funding and partnerships successful.	Target	1	N/A	1	N/A	1
		Actual	1	N/A			
The community has access to recreational infrastructure and opportunities that enable improved health and wellness.	Report detailing Health and Wellbeing Programs completed and presented to Council.	Target	25%	25%	25%	25%	100%
		Actual	25%	25%			

DEVELOP AND DELIVER A RANGE OF PROGRAMS TO PROMOTE AND FACILITATE COMMUNITY HEALTH AND WELLNESS.					
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**
Build the capacity of the community to participate in health and wellbeing programs.	Customer, Community and Culture	1 July 2022	30 June 2023	On track	

INDICATOR FOR SUCCESS	**KPI MILESTONE / KPI**	**TARGET / ACTUAL**	**Q1**	**Q2**	**Q3**	**Q4**	**ANNUAL**
The community has access to recreational infrastructure and opportunities that enable improved health and wellness.	Number of health and wellbeing programs delivered.	Target	3	2	2	3	10
		Actual	3	2			

Advocacy and partnerships that ensure the community's access to essential social services and infrastructure.

PARTICIPATE IN STRATEGIC DISCUSSIONS AND/OR PARTNERSHIPS WITH ALL LEVELS OF GOVERNMENT AND COMMUNITY AGENCIES TO IDENTIFY, ADVOCATE FOR, AND FACILITATE IMPROVED ACCESS TO COMMUNITY AND SOCIAL SERVICES.					
ACTIVITIES	**LEAD**	**START DATE**	**END DATE**	**Q2 STATUS**	**COMMENTS (BY EXCEPTION)**
Finalise the Scenic Rim Community and Culture Strategy 2022-2032 for adoption by Council.	Customer, Community and Culture	1 July 2022	~~30 September 2022~~ ~~31 March 2023~~ ~~(Extended date approved at Ordinary Meeting on 22 November 2022)~~ 30 September 2023 (Extended date approved at Ordinary Meeting on 21 February 2023)	Requires attention	Delivery of the Community and Culture Strategy has been delayed due to the finalisation of other strategies. A Draft Community and Culture Strategy will be out for community engagement by 30 June 2023 and scheduled for adoption by Council in the first quarter of the 2023-2024 financial year. Noting, that the timeframe of the Strategy is being extended to 2032.
~~Deliver year one actions outlined in the Scenic Rim Community and Culture Strategy 2022-2027~~ (Deletion approved at Ordinary Meeting on 21 February 2023)	Customer, Community and Culture	~~1 October 2022~~ ~~1 April 2022~~ ~~(Extended date approved at Ordinary Meeting on 22 November 2022)~~			

INDICATOR FOR SUCCESS	**KPI MILESTONE / KPI**	**TARGET / ACTUAL**	**Q1**	**Q2**	**Q3**	**Q4**	**ANNUAL**
Productive discussions with government and agency partners to facilitate the community's access to required human and social services.	Community engagement on draft Community and Culture Strategy has commenced.	Target	0%	0%	0%	100%	100%
		Actual	0%	0%			

PARTICIPATE IN STRATEGIC DISCUSSIONS AND/OR PARTNERSHIPS WITH ALL LEVELS OF GOVERNMENT AND COMMUNITY AGENCIES TO IDENTIFY, ADVOCATE FOR, AND FACILITATE IMPROVED ACCESS TO COMMUNITY AND SOCIAL SERVICES.							
Productive discussions with government and agency partners to facilitate the community's access to required human and social services.	Scenic Rim Community and Culture Strategy 2022-2027 developed and adopted by Council by 31 March 2023. (Deletion approved at Ordinary Meeting on 21 February 2023)	Target					100%
		Actual					
	Deliver year one actions included in the Scenic Rim Community and Culture Strategy 2022-2027 (Deletion approved at Ordinary Meeting on 21 February 2023)	Target					25%
		Actual					
	Annual Report Card tracking progress against the adopted Community and Culture Strategy 2022-2027 presented to Council. (Deletion approved at Ordinary Meeting on 22 November 2022)	Target					100%
		Actual					